

Protecting yourself from coronavirus

Information for hotels and short-term accommodation providers that require guests to self-quarantine



This interim guidance is based on what is currently known about coronavirus (COVID-19). The Tasmanian Government will update interim guidance as needed and as additional information becomes available. This interim guidance is to help everyone plan for community transmission of coronavirus in Tasmania. There is **much to learn about its transmissibility, severity, and other features of the disease.** We want to help everyone prepare their response to this public health threat.

The following information is provided for hotels and short-term accommodation providers hosting guests who are required to be quarantined, and for guests self-quarantining in a hotel or short-term accommodation.

Key points

- The risk to staff should be low if they wash their hands well and take simple precautions.
- It is okay for staff to be in the same room as a guest suffering from COVID-19, but the staff member should remain at least 1.5m (2 large steps) away. If the guest is unwell, the guest should wear a facemask.
- Simple workplace cleaning measures will help prevent the spread of illness. These should be implemented now.
- Guests who are self-quarantining will need to use room service or other food delivery services.

I am an employer – what should I tell my staff?

Employers should provide information and brief all employees and contract staff, including domestic and cleaning staff, on relevant information and procedures to prevent the spread of coronavirus to people in the accommodation setting.

Guests who are quarantining

Who needs to quarantine?

People need to quarantine at home or in their accommodation if they:

1. Have arrived in Tasmania on or after 21 March 2020 and are not an 'Essential Traveller'.
2. Have arrived in Australia from overseas on or after 16 March 2020.
3. Have been instructed by public health or other authorities to self-quarantine.
4. Have been in 'close contact' with a confirmed case.

What if guests need to self-quarantine?

If guests need to self-quarantine, it is important that staff and guests take precautions to prevent the spread of the virus. The risk to staff is low if they wash and dry their hands well and take simple precautions. Staff must avoid close contact with these guests but it is safe to be in the same room for cleaning (maintaining at least 1.5 m or two large steps from guests)

- Reduce cleaning to every second day instead of daily
- Leave meals at the door
- Wear gloves when collecting used trays/ handling used eating utensils.

What if a guest becomes ill?

If a person who has self-quarantined develops symptoms, they should contact the Public Health Hotline on 1800 671 738. They may need to be seen urgently by a doctor and it is important to phone ahead to the hospital or doctor to get advice.

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