



**Department of Health and Human Services  
Office for the Community Sector**

Development of an Integrated Financial and  
Performance Framework

Community Sector Organisation  
Consultations

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**Riley & Riley**  
*Strategy Advisers*

# Welcome

My name is Kevin Riley.

With me here today is another member of our team - Debbie Sadler.

Thank you for making time to discuss the development of an integrated financial and performance framework.

# Quick introductions

Could you please let us all know:

Your name.

The organisation you represent.

Services your organisation delivers.



# Discussion questions

**Do we need an ‘Integrated Financial and Performance Framework’?**

**What should be included in a framework?**

**How might a framework be beneficial?**

# Integrated Framework

The Integrated Financial and Performance Framework is based on a set of guiding principles, and provides a consistent, structured approach for planning and managing funding to Community Sector Organisations.

# Integrated Framework Objective

The objective of establishing an Integrated Financial and Performance Framework is to enhance the efficiency and effectiveness of funding decisions by DHHS.

# Guiding Principles

## **1. Results focused**

Programs of Funding and Individual Funding Agreements must centre on the results planned to be achieved for the individual, family or community recipients of services.

# Guiding Principles

## 2. Mutual regard

Relationships should be based on mutual regard between all parties, recognising that engagement, defined roles and responsibilities, and professionalism and judgement are all required to achieve results and deliver services.

# Guiding Principles

## **3. Transparency, accountability and sustainability**

Funding and performance arrangements should be transparent, enable accountability and support services in a sustainable manner.

# Guiding Principles

## **4. Value for money**

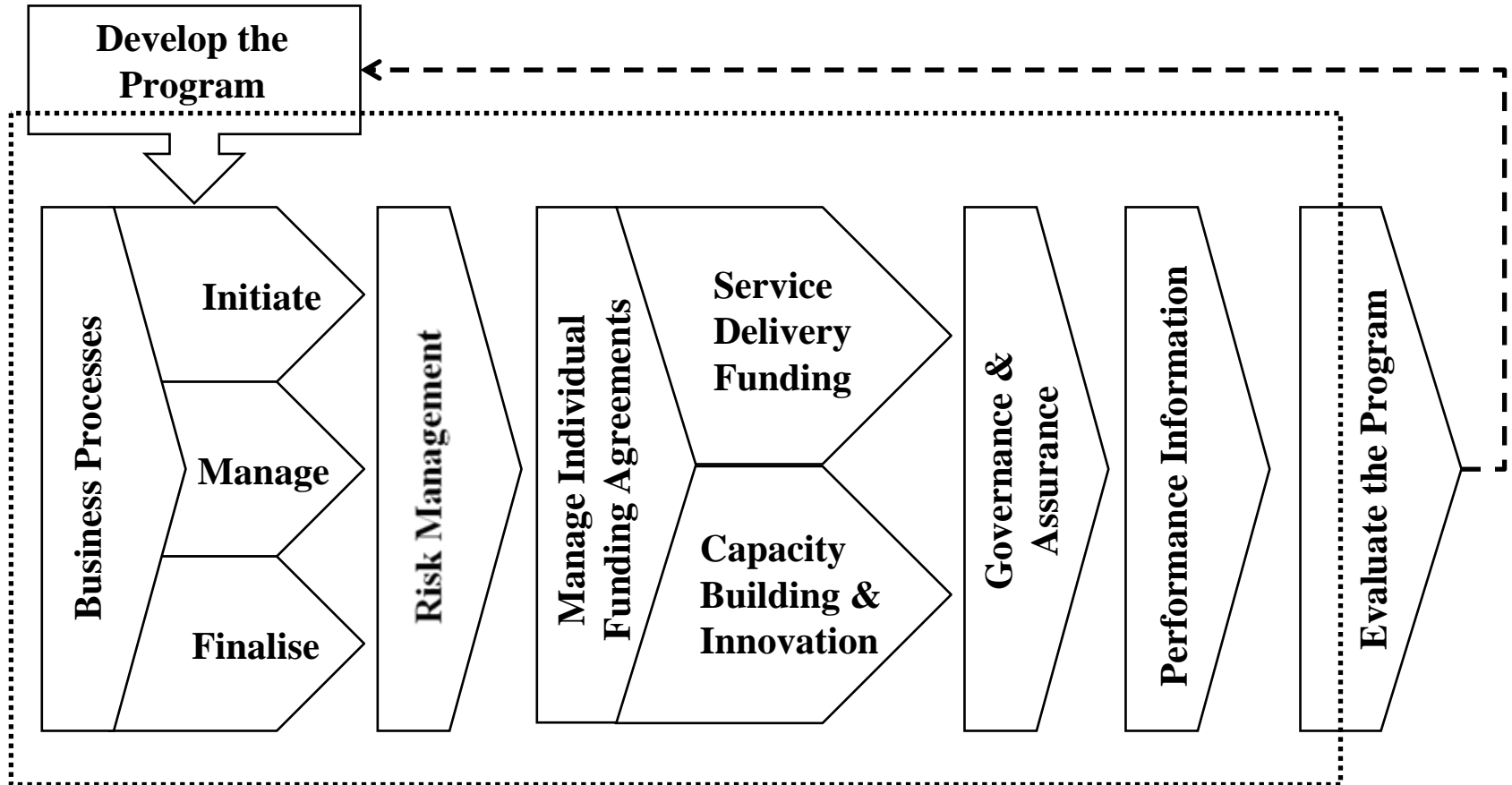
Funding and performance arrangements must demonstrate value for money, recognising that services need to meet quality and safety standards at an agreed level of cost.

# Guiding Principles

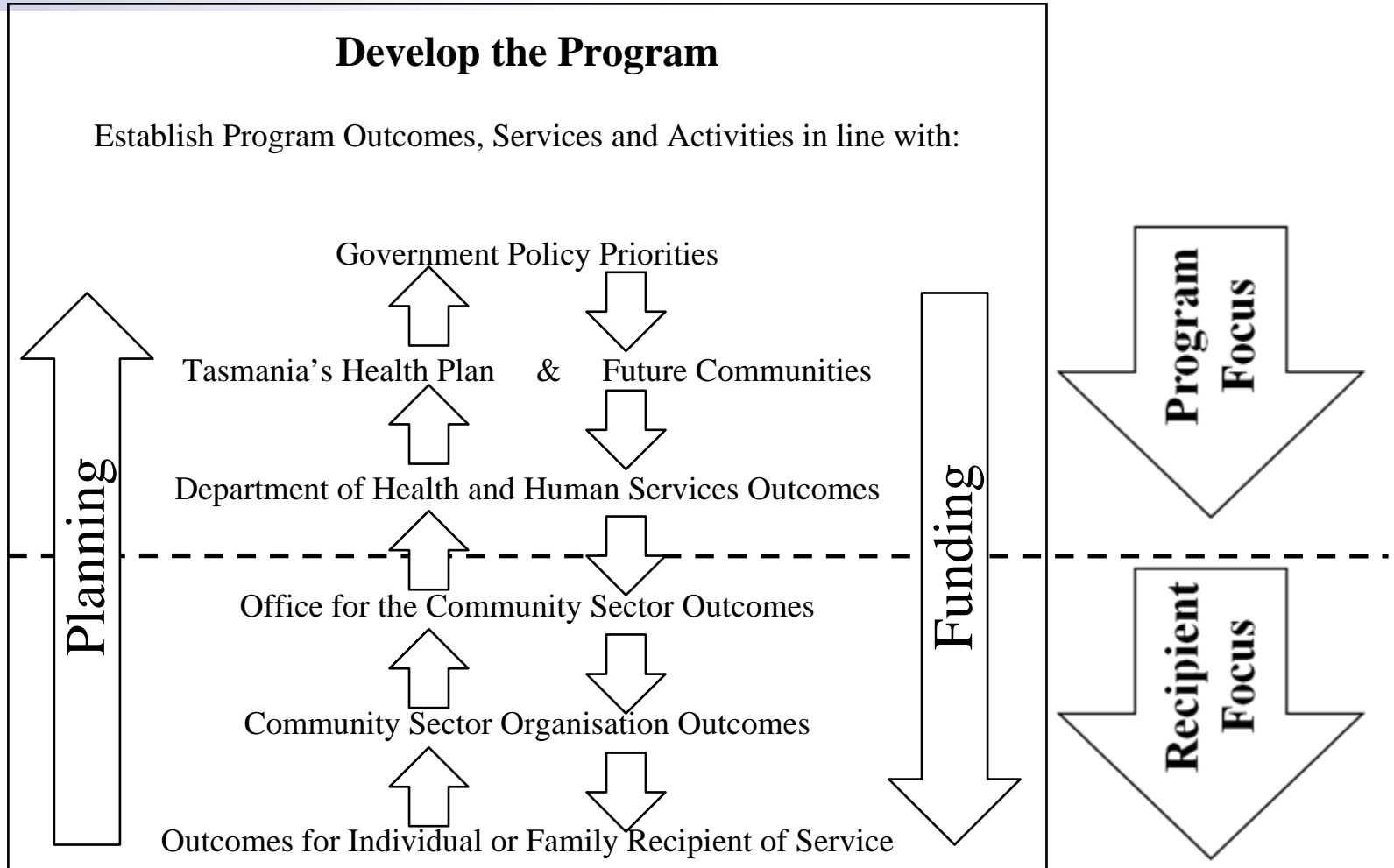
## **5. Continual improvement**

The individuals and families receiving services, and the Tasmanian community, expect that all those involved in planning and managing funding agreements have a focus on continually improving services, standards and management arrangements.

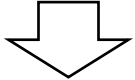
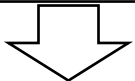
# Framework Elements



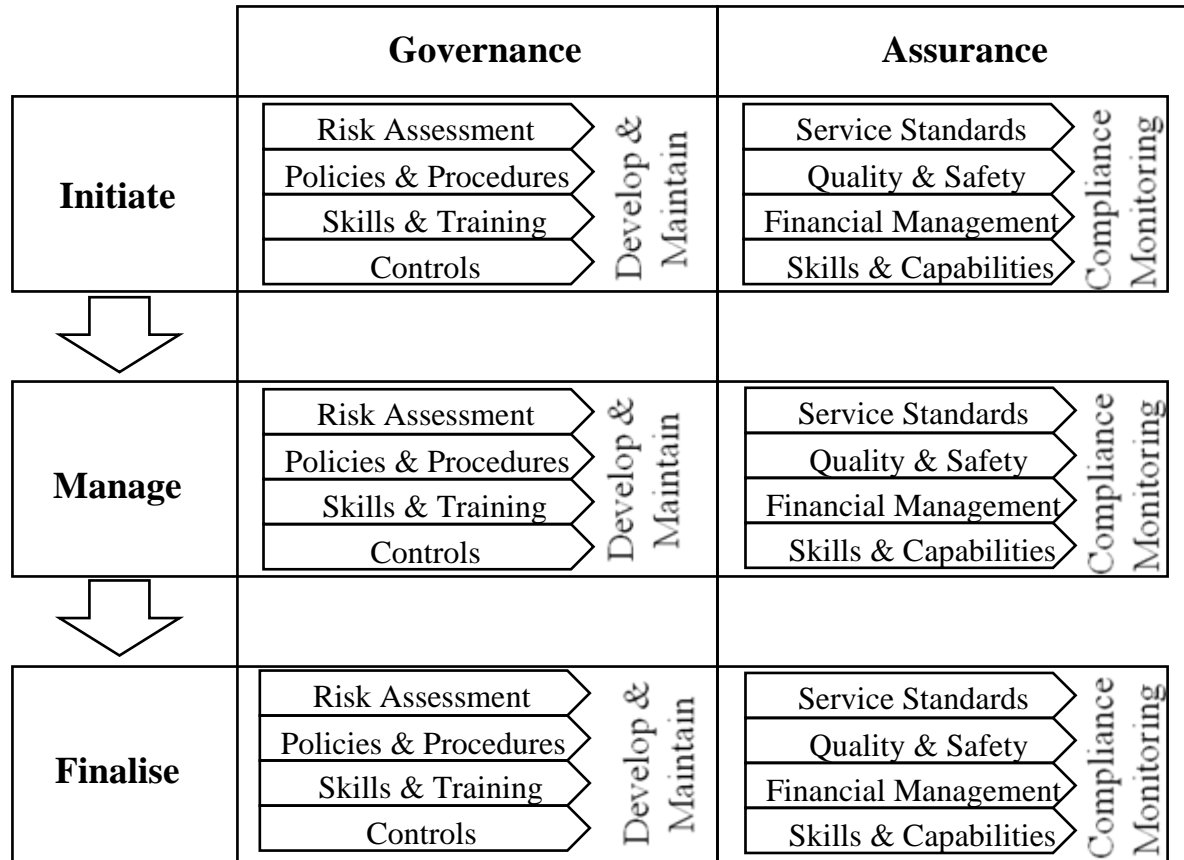
# Develop the Program



# Processes and Funding Streams

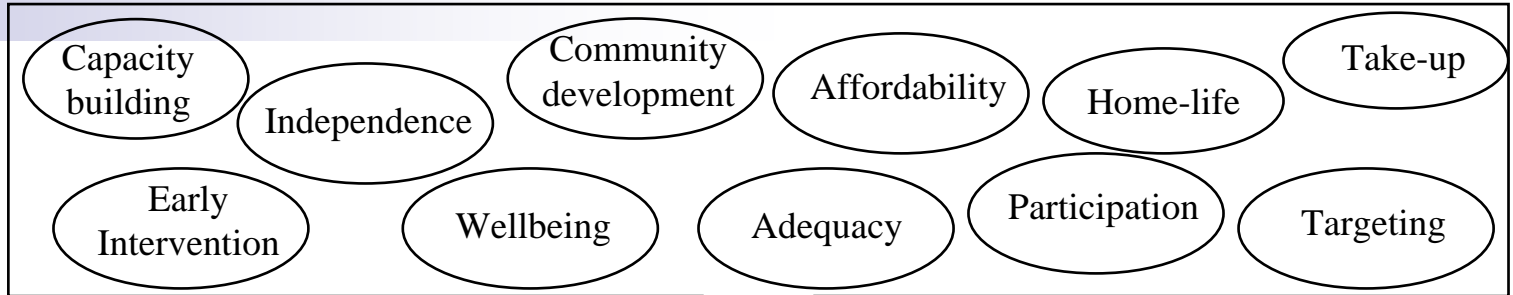
	Service Delivery	Capacity Building
<b>Initiate</b>	Agree: <ul style="list-style-type: none"> <li>➤ services to be delivered</li> <li>➤ accountability and reporting arrangements</li> <li>➤ service standards and basis for funding</li> </ul>	Agree: <ul style="list-style-type: none"> <li>➤ capacity building or asset requirements</li> <li>➤ accountability and reporting arrangements</li> <li>➤ basis for funding</li> </ul>
	<b>Agreements</b>	<b>Agreements</b>
<b>Manage</b>	Maintain records demonstrating monitoring and management of activities and payments supporting the delivery of services as set out in the Agreement	Maintain records demonstrating monitoring and management of capacity building activities, asset acquisition and payments as set out in the Agreement
	<b>Records</b>	<b>Records</b>
<b>Finalise</b>	<ul style="list-style-type: none"> <li>➤ Review performance of CSO against service delivery requirements</li> <li>➤ Review of acquittal against payments</li> <li>➤ Review sustainability of CSO</li> </ul>	<ul style="list-style-type: none"> <li>➤ Review performance of CSO against service delivery requirements</li> <li>➤ Review of acquittal against payments</li> <li>➤ Review sustainability of CSO</li> </ul>
	<b>Reports</b>	<b>Reports</b>

# Governance and Assurance

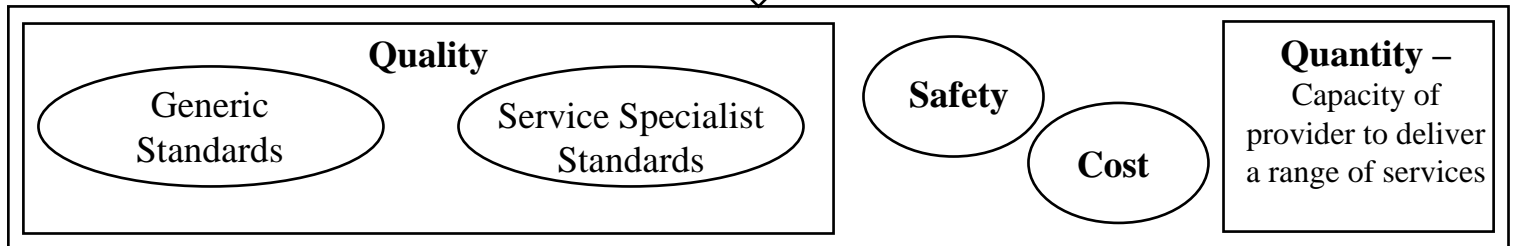


# Performance Information

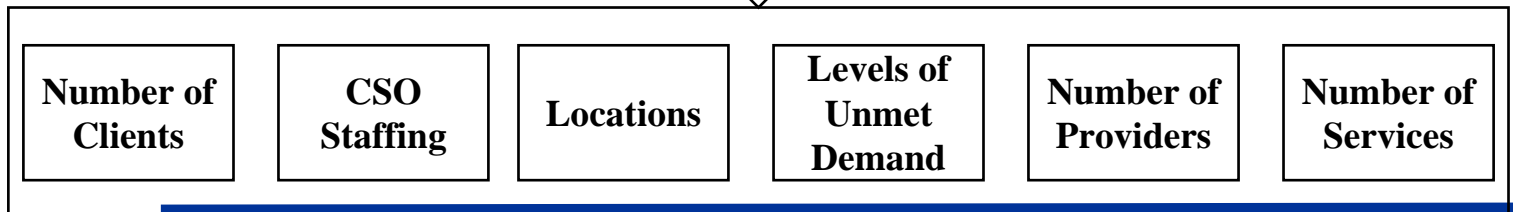
## Outcome Effectiveness Indicators



## Output Value for Money Measures



## Service Workload, Demand and Activity Information



# More questions?

Debbie and I welcome your point of view, comments or any questions now or after today's meeting.

Feel free to contact me on **1800 254 006** or us by e-mail at:

**[kevin.riley@riley-riley.com.au](mailto:kevin.riley@riley-riley.com.au)** **or**  
**[debbie.sadler@riley-riley.com.au](mailto:debbie.sadler@riley-riley.com.au)**