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Climate Change

The Agency's Emissions Reduction Plan

The Agency is committed to taking early action toward the State's December 2050 target of reducing greenhouse gas emissions to at least 60 per cent below 1990 levels. The Agency recognises the importance of acting quickly and legitimately to reduce emissions and to send clear signals that will stimulate industry and inspire the community. The Agency is initially focusing on key areas of activity where greenhouse gas emissions information is readily available.

The Agency is concentrating on the key areas within the following framework:

- auditing of Agency greenhouse gas emissions
- setting targets for reducing greenhouse gas emissions
- monitoring and reporting greenhouse gas emissions
- reducing greenhouse gas emissions
- cultural change within the Agency and
- evaluation and review of processes to learn from and strengthen the Emissions Reduction Project.

Auditing of Agency Greenhouse Gas Emissions

The Agency is focusing its audit activity in the following areas:

- buildings – heating and energy efficiencies
- travel – emissions from fuel use and plane travel
- waste – general and paper waste and
- purchases – procurement.

The Agency is initially concentrating its efforts on reducing electricity consumption in buildings and reducing travel consistent with proper health service provision. These two areas in aggregate represent over 95 per cent of the Agency's greenhouse gas emissions. The Agency is undertaking a rolling program of energy audits of all significant buildings in accordance with an Energy Management Plan prepared for the period 2010 to 2013. It is expected that 50 significant buildings will be audited over the term of the Energy Management Plan.

Setting Targets for Reducing Greenhouse Gas Emissions

Asset Management Services has prepared an Emission Reduction Plan. The vast majority of the objectives are being delivered through the separate Energy Management Plan prepared for the period 2010 to 2013.

The Agency is looking to leverage its available information systems to monitor and control electricity consumption in buildings. The information being gathered will inform the identification of realistic and achievable energy efficiency targets that will drive required greenhouse gas emissions reductions.





Monitoring and Reporting Greenhouse Gas Emissions

The Agency is committed to reporting all of its greenhouse gas emissions across all its activities through the Online System for Comprehensive Activity Reporting (OSCAR) provided by the Australian Government (Department of Climate Change and Energy Efficiency).

Greenhouse gas emissions during the financial year 2009-2010 were approximately 28 600 tonnes of carbon dioxide equivalent (CO₂-e) according to OSCAR. This included:

- 18 142 tonnes CO₂-e from the consumption of 75 217 Giga Watt hour (GWh) of electricity.
- 3 856 tonnes CO₂-e from the consumption of 69 228 gigajoules (GJ) of natural gas.
- 4 646 tonnes CO₂-e from the combustion of 1 814 kilolitres (kL) of unleaded petrol for fleet vehicles
- 1 990 tonnes CO₂-e from the consumption of 686 kL of diesel for fleet vehicles.

The Agency has dedicated its resources toward the minimisation of electricity consumption in the first instance, as this is the largest contributor towards its greenhouse gas emissions. Actual electricity volumes for the financial year 2009-2010 were near identical to the financial year 2008-2009, but reported emissions indicate an increase of approximately 19 per cent. The difference arises through the update by the Australian Government (Department of Climate Change and Energy Efficiency) of the factors used to calculate emissions for electricity consumption in Tasmania. The increase for the last financial year reflects an increased Tasmanian consumption of mainland sourced electricity imported across Basslink.

NOTE: Hard copies of the Annual Report printed October 2010 include an erratum for the above section, this electronic copy incorporates those changes.

Reducing Greenhouse Gas Emissions

Asset Management Services is including environmental sustainable design requirements as a matter of course in all major capital works. The new Bruny Island Community Health Centre has been awarded the Tasmanian Government's Environmental Award for its leadership in climate change action. The building was designed to be net zero emissions and was constructed using both passive and active solar design. It included a 10 kilowatt (kw) wind turbine, photovoltaic cells for electricity generation and an evacuated tube solar hot water system. Further information about the Bruny Island Community Health Centre is detailed in part two of the Annual Report.

The Agency has set a target of reducing vehicle costs by \$1.5 million per annum. Strategies that have been implemented include improved car pooling with all 'G' plated vehicles included in a new website based vehicle booking system and a significant reduction in the use of hire cars. Transport managers have ceased ordering new 'G' plated vehicles until a 10 per cent fleet reduction has been achieved. Transport managers ensure that all vehicles purchased for the fleet are fuel efficient.

The Agency has also increased recycling opportunities to reduce waste transfer to landfill.

Asset Management Services is ensuring that the impact of climate change is included in the evaluation criteria for all major purchases of goods and services and is taken into consideration in the selection of goods and services for all minor purchases.

Asset Management Services has established a specific project within its Essential Maintenance Program to improve energy efficiency of older buildings as prioritised under the energy auditing program. A total of \$500 000 will be committed to energy efficiency measures in 2010-2011, subject to a cost benefit analysis.

The Agency has considered the procurement of "green power" but determined that its emission reduction objectives would be best advanced in the first instance by the direction of available funds to energy efficiency projects.



Cultural Change within the Agency

The Agency has developed an Energy Management Plan that will direct its emission reduction activity over the period 2010 to 2013. Activities to be undertaken will be a continuation of energy auditing of all significant buildings, monitoring of electricity consumption through a computerised energy management system and the installation of electricity check meters in a range of buildings. It is anticipated that energy audits of over 50 buildings will occur throughout the duration of the Energy Management Plan. The collection of data through this process will inform the development of interim electricity usage and emission reduction targets that will drive cultural change and inform the Agency's refurbishment of its portfolio of buildings to achieve energy efficiencies.

Evaluation and Review of Processes to Learn from and Strengthen the Project

Asset Management Services will review and update its Emission Reduction Plan and Energy Management Plans on an annual basis to ensure timely implementation of identified opportunities.



Risk Management

Whole-of-Agency Risk Management Framework

Running an organisation involves risk – the chance of an event happening that will impact on objectives. Responsible business management means being aware of the risks that exist and working to eliminate or minimise their potential impact on the business.

The Agency's risk management framework is based on Australian Standard 4360. The Agency has commenced implementation of the framework through the development of a strategic risk register at the enterprise level with the organisation's risk tolerance being considered as part of this exercise. Full implementation will occur over the next 12 to 18 months with the development of risk registers for every high level corporate and service unit.

Risk management is also being built into other systems, such as business planning, to ensure that it becomes part of the way we do business. This will ensure that the key risks that may prevent us from achieving our business objectives are identified and appropriately treated.

Insurable Risk

The Agency has coverage for various classes of insurable risk through the Tasmanian Risk Management Fund (TRMF), administered by the Department of Treasury and Finance.

During 2009-2010 the following contributions and claims were made:

Risk by Class	Excess Period/\$ (excl GST)	Contribution \$ (excl GST)	Number of claims	Estimated cost of claims \$ (excl GST)
Personal Injury				
Workers' Compensation	1 week	13 483 322	597	—
Personal Accident	50	—	—	—
Aero Medical Retrieval	—	69 000	—	—
Property				
General Property	10 000	246 052	—	—
Motor Vehicles - Light Vehicles	500/1 000	328 205	189	498 994
Motor Vehicles - Miscellaneous	500	88 300	—	—
Liability				
General Liability	10 000	169 452	—	—
Medical Liability	50 000	7 212 332	28	3 829 991
Miscellaneous				
Government Contingency	—	11 162	—	—
Travel	14 days 50/500	7 295	—	—
Total		21 546 331	814	4 328 985



Asset Management

The Agency's Strategic Directions 2009-2012 consolidates the broad range of existing strategic plans within the Agency, including the key elements in the Agency wide reform agenda shaping our future health and communities. The strategic objectives include:

- Objective 3 - Developing responsive, accessible and sustainable services and
- Objective 5 - Shaping our workforce to be capable of meeting changing needs and future requirements.

Asset Management Services (AMS) has a direct role in achieving objectives 3 and 5 and these two objectives set the context for managing the Agency's asset portfolio.

Implementation of Objective 3 depends on having the right facilities, in the right places: facilities that are accessible in terms of location as well as configuration, inviting, functional and adaptable to changing need. Buildings must be designed and managed for sustainability to ensure lowest lifecycle cost, consistency with regulatory compliance, amenity and client satisfaction. In this way, the built environment both maximises the resources available for service delivery and supports efficient work practices and effective models of care.

Similarly, achieving Objective 5 relies on buildings to provide both the practical working daily environment for staff: to support a variety of services, encourage high performance, provide security and facilitate professional interaction.

Buildings, as well as people, are the face of the organisation. The quality of the built environment influences perceptions of the quality of service provided and of the Agency as an employer.

Planning, procurement and sustainability are the key elements of asset management, all of which seek to achieve value for money by successfully positioning the Agency's asset portfolio to:

- match service delivery needs to asset options
- provide asset options with flexibility to respond to technological and business change
- comply with statutory and legislative requirements
- meet the needs of clients in terms of location and amenities
- optimise the use of the asset and minimise the asset related risks and
- provide a safe and efficient environment for staff and clients.

Within the Area Health Service model, AMS operates as a competent and informed client, interfacing with industry in a complex and high risk market place. AMS retains competencies that is not efficient to replicate within areas or operational units and takes the role of an internal consultant. AMS also works to the Agency, ensuring probity and due process and managing issues of risk and value for money. These role definitions have been refined in 2009-2010 and are becoming aligned to the revised organisational structure.

Asset issues ranging from equipment failure to public liability claims, may have severe consequences. Therefore, it is necessary to ensure that responsibility and accountability are established and understood. Across the Agency, AMS has promoted documentation and execution of these roles through rigorous business planning and project management methodology.

In 2009-2010 the Agency (excluding Housing Tasmania) allocated:

- \$49.948 million to the Capital Investment Program (CIP) which includes both new construction and equipment purchases and
- \$2.5 million to the CIP – Essential Maintenance.



Asset Planning

The Agency is responsible for the preparation of a number of Strategic Asset Management Plans (SAMPs). These are described in the table below together with the status of each plan. The overall SAMP for the Agency responds to the delivery of highly complex and diverse services as identified in the May 2007 Tasmanian Health Plan, in a changing environment. Its role in this context is to articulate the coordinating framework and concepts, such as adaptability, that underpin strategic asset planning across the Agency.

The SAMP framework is described in the following table:

DHHS SAMP			
Launceston General Hospital (LGH) and Area Health Service SAMP: Current	Royal Hobart Hospital (RHH) and Area Health Service SAMP: Current	North West Regional Hospital (NWRH) and Area Health Service SAMP: Commenced	Other geographic or specific strategies
Statewide Services SAMP:			
Strategic Office Accommodation Planning SAMP: Currently being updated			
Housing Services SAMP: Prepared			

Despite the injection of stimulus funding and the short budget driven timeframes to deliver capital projects, the Agency has improved the rigour of its investment analysis and has introduced “Gateway” type reviews to ensure both good process and value for money. These initiatives recognise the increasingly competitive national funding processes such as the Health and Hospital Fund (HHF) and will enable Tasmania to match the standard of larger and better resourced jurisdictions in seeking funding.

AMS services continues to represent the Agency in asset related forums at a national level, particularly as a member of the Australian Health Industry Alliance. The Agency is collaborating to develop national health facility guidelines to provide consistency and promote best practice in hospital design across Australasia and to undertake research and benchmarking into energy efficiency measures.

Following the decision not to proceed with a new RHH, significant works were required in the existing campus to maintain standards of quality and safety and to address the key restrictions on patient throughput. Extensive planning of medium term works has occurred and will be reflected in some \$40 million of construction in 2010-2011.

Responding to an Australian Government funding opportunity, a submission for a regional cancer centre has been successful and will result in upgraded facilities and treatment at all three acute campuses.



Asset Procurement

Projects by Asset Management Services:

- Ambulance Tasmania houses at Triabunna, Nubeena and Queenstown and construction of new stations at Triabunna and Nubeena at a cost of \$1.66 million.
- Westbury Community Health Centre extension and upgrade at a cost of \$700 000.
- Development and construction of a new Community Health Centre at Longford at a cost of \$1.3 million.
- Launceston General Hospital (LGH) – Emergency Department upgrade at a cost of \$12 million; to be completed in December 2010.
- Redevelopment of the Central Highlands Community Health Centre at Ouse, including four new independent living units at a cost of \$1.2 million and a Centre upgrade at a cost of \$1 million.
- Construction of a new Bruny Island Community Health Centre at a cost of \$3 million, completed in December 2009.
- Construction of the Clarence Integrated Care Centre at a cost of \$18.5 million over 3 years.
- Upgrade of the LGH Fire Detection System at a cost of \$1.2 million.
- Lease and fitout of 5th floor Telstra Building at \$1.5 million for RHH clinics.

Projects Commenced by the Northern Area Capital Works Unit:

- Launceston Integrated Care Centre at a total project cost of \$18 million over 3 years.
- The Satellite Renal Unit.





Disposals

During 2009-2010 there were four settled sales of surplus properties.

Sales revenue was \$348 852.

Leased Accommodation

The Agency continues to assess and rationalise its need for leased accommodation. Prediction of future demand is extremely difficult in an environment that responds to specific purpose funding initiatives and changing priorities. However, as well as stabilising its needs, the Agency is developing more agile workspaces that require minimal reconfiguration to accommodate temporary project teams of varying sizes.

There was a 4 052 m² net increase in the Agency's leased accommodation; including 1 300 m² of warehouse to accommodate the LGH warehousing functions.

Asset Sustainability

Maintenance

Through AMS, the ongoing management of statutory building compliance required under the *Building Act 2000* continues to ensure that this category of risk is regularly reviewed and required works promptly completed.

Complementing this process is the ongoing program of Building Condition Assessments conducted by AMS. One third of the asset portfolio is assessed each year (excluding major acute care hospitals). The risk based and prioritised Capital Investment Program – Essential Maintenance Program is derived from these Building Condition Assessments and from occupant requests.

AMS is managing a second generation of common use maintenance contracts which enable local access to contractors but central management of contractual performance. Statewide maintenance contracts are also in place for fire services and lift maintenance.

Energy Management

Energy management is increasingly important both from a climate change point of view and from an economic efficiency perspective as energy costs rise faster than other business costs. The Agency has developed an Energy Management Plan which addresses information gathering and analysis, practical responses, climate change and cultural change. Up to 20 building audits will occur in 2010-2011 to ensure that investment is targeted to areas of highest value and return.

In 2009-2010 the new Bruny Island Community Health Centre was completed and received an environmental award as the first Tasmanian Government building to produce more electricity than it consumes. Despite being four times larger than the facility that it replaces, recurrent costs will decrease.

In line with its national energy market commitments, the Tasmanian Government is progressively introducing retail contestability to the Tasmanian electricity market. The Agency has entered into a retail energy contract that has reduced costs (in the early months of reporting) by 10 per cent although usage has increased. The LGH and RHH will be brought into these contracts as current arrangements expire.

AMS, on behalf of the Agency, continues to encourage the application of contemporary office design standards to achieve the optimal use of available space in the most cost effective manner.



During 2009-2010 in excess of 250 staff were relocated to more appropriate accommodation. Where possible, preference was given to accommodation in Agency owned assets. The extent of this staff relocation again highlights the continuing need to refine the strategic office accommodation planning framework in each region to capture:

- service delivery requirements
- capacity of the facility to provide the required services
- suitability of the location of the facility for the services provided
- utilisation of the facility to provide the required services
- appropriateness of the facility for optimal service delivery and
- facilities efficiencies.

Service delivery needs have been identified and Strategic Office Accommodation Plans will now focus on the differentiation between service delivery and administration support accommodation.

The Agency negotiated the purchase of the North West Regional Hospital during 2009-2010, with settlement in 2010-2011. This major purchase has reduced recurrent rental payments by \$5.2 million per annum and enables the Agency to invest in Capital upgrades on the campus that were problematic in a leased facility.

The Agency continued to make available accommodation to non-government organisations that complement the Agency's service delivery. Through AMS, the Agency provides formal lease agreements to ensure transparency and accountability in the assistance provided to the organisations. There are 29 non-government organisations on standardised leases directly managed by AMS. This number will increase as existing ad hoc arrangements for Agency facilities expire across the State.

AMS is proactively formalising all tenancies in the asset portfolio. It is estimated there is in excess of 400 such tenancies.

Transport

The Agency operated approximately 1 180 light vehicles during 2009-2010. Total transport costs in the preceding 12 months were \$15.2 million and a target of a \$1.5 million reduction was set. Eighty vehicles were removed from the fleet and replaced by a more efficient pooling and booking system which also allowed use of hire cars to be reduced by 75 per cent. The majority of savings were realised and the program will continue into 2010-2011 with a reduction in home garaging (reducing Fringe Benefits Tax liability) and GPS monitoring of vehicle use to improve efficiency. These measures ensure that a reduction in use does not impact adversely on client services.



Consultancies, Contracts and Tenders

The Department of Health and Human Services ensures that Tasmanian businesses are given every opportunity to compete for Agency business. It is the Agency's policy to support Tasmanian businesses whenever they offer best value for money for the Government. See Table 1 for a summary of the level of participation by local businesses for contracts, tenders and/or quotations with a value of \$50 000 or over (excluding GST). Tables 2 and 3 provide detailed information on consultancies and other contracts with a value of \$50 000 or over (excluding GST).

Table 1 - Summary of Participation by Local Business
(for contracts, tenders and/or quotation processes of \$50 000 or over, excl GST)

Total number of contracts awarded	157
Total number of contracts awarded to Tasmanian suppliers	104
Total value of contracts awarded	\$131 984 583
Total value of contracts awarded to Tasmanian suppliers	\$104 502 929
Total number of tenders called and/or quotation processes run	109
Total number of bids and/or written quotations received	390 (estimated)
Total number of bids and/or written quotations received from Tasmanian businesses	186 (estimated)



Details of Consultancies, Contracts and Tenders Awarded in the Financial Year

Table 2 - Consultancy Contracts with a Value of \$50 000 or over (excl GST)

Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Artas Architects	Tas	Cornwall Crescent Launceston - principal consultant	28/07/2009 - 18/03/2011	65 600
Artas Architects	Tas	Wentworth Street - principal consultant	29/07/2009 - 28/07/2011	80 000
Artas Architects	Tas	Flinders Island Multi Purpose Centre Redevelopment - principal consultant	19/03/2010 - 01/12/2012	449 000
Aurecon Australia Pty Ltd	Vic	Bridgewater and Gagebrook Urban Renewal Plan	16/12/2009 - *	200 000
Bovis Lend Lease Pty Ltd	NSW	Project Management - Social Housing Initiative North - North West	26/10/2009 - 30/06/2011	1 034 000
Bullock Consulting Pty Ltd	Tas	23 Watchorn Street, South Launceston - principal consultant	10/09/2009 - *	112 000
CB&M Design Solutions Pty Ltd	Tas	Indigenous Housing on Cape Barren and Flinders Islands – principal consultant	25/11/2009 - *	175 000
Deloitte Growth Solutions Pty Ltd	Tas	Nation Building Economic Stimulus Plan - Social Housing Initiative - consultant services for tender evaluation	02/06/2009 - 31/07/2009	80 000
Deloitte Touche Tohmatsu	Vic	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Dialog Information Technology	Vic	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Direkt Consulting Pty Ltd	NSW	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
DLA Phillips Fox	Vic	Action Research and Action Learning Services	18/06/2009 - 31/03/2012	416 680
Ernst and Young	Vic	Social Housing Financial Model	09/09/2009 - 26/02/2010	95 000
Gilby Vollus Architects	Tas	RHH - Kitchen Redevelopment - principal consultant	06/10/2009 - *	500 000
Health IQ	Vic	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
IBM Australia Limited	NSW	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Independent Pharmacy Consulting Pty Ltd	Vic	APAC and Pharmaceutical Review	20/07/2009 - 31/10/2009	64 734
Johnstone McGee and Gandy Pty Ltd	Tas	RHH - Fire and Domestic Cold Water Project	27/11/2009 - *	58 000
KPMG	NSW	Model for the Provision of Equipment and Assistive Technology in Tasmania	10/03/2010 - 23/04/2010	90 137
KPMG	Tas	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0





Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Left Field Project Solutions	Tas	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Locke HDM Architects	Tas	NWRH Burnie - expansion and redevelopment of the Operating Theatre and Day Surgery Unit – principal consultant	21/07/2009 - *	150 633
Locke HDM Architects	Tas	NWRH - Patient Accommodation - principal consultant	19/03/2010 - *	194 193
Logica Australia Pty Ltd	Tas	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Michael Cooper and Associates Architects	Tas	RHH - fit out of Telstra Building Level 5 - principal consultant	16/11/2009 - 30/06/2011	197 000
MKM Consulting	NSW	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Operational Research Health Ltd	UK	Aero-medical Optimisation Studies	15/03/2010 - 05/06/2010	83 030
Philp Lighton Architects	Tas	Launceston Health Precinct Program of Works - design and construction management consultants	15/10/2009 - 30/12/2012	4 774 000
Pricewaterhouse Coopers	NSW	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
SEMF Pty Ltd	Tas	Project Management - Social Housing Initiative South	31/08/2009 - 30/06/2011	765 000
SEMF Pty Ltd	Tas	RHH - High Voltage Electrical Ring Main Upgrade Project	18/09/2009 - *	91 757
Shane Mann and Associates	Tas	New Norfolk Group Home - principal consultant	02/02/2010 - 31/01/2011	69 300
SMS Management and Technology	Vic	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Synateq Pty Ltd	Tas	Strategy and Project Support Services **	01/04/2010 - 31/03/2012	0
			Option to extend 01/04/2012 - 31/03/2014	0
Vincent Chrisp and Partners	Vic	RHH Redevelopment - planning and evaluation services	30/10/2009 - *	107 946
Vincent Chrisp and Partners	Vic	RHH Redevelopment - design, documentation and contract administration services for Stage I projects	10/02/2010 - *	2 376 500
Wise Lord and Ferguson	Tas	Facilitator Services for Management and Leadership Program	01/04/2010 - *	69 000
Xsquared Architects	Tas	Statewide Tasmanian Ambulance and Health Transport Centre (Hobart) Redevelopment - principal consultant	30/10/2009 - *	408 145

* Consultancies awarded during 2009-2010; completion dates unable to be determined at this stage.

** Signifies a panel contract for consultancy services - value of contract with supplier is dependent on usage by the Agency.



Table 3 - Contracts with a Value of \$50 000 or over (excl GST) and Excluding Consultancy Contracts

Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
ACC Services (Tas) Pty Ltd	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Achievement Awareness Training Pty Ltd	SA	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Advanced Lifecare	Tas	LGH - Paediatric Beds	***	59 943
AGB Group Pty Ltd	Vic	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Agfa Health Care (Australia) Pty Ltd	Vic	X-Ray Machines and Computer Radiography Equipment - North and North West Tasmania	01/05/2010 - 30/04/2016	434 744
Allie Investments Pty Ltd	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Alphawest Services Pty Ltd	Tas	Financial Management Information System (FMIS) - Infrastructure and Application Support Services	01/04/2010 - 31/03/2013	225 000
			Option to extend 01/04/2013 - 31/03/2015	165 000
Annitel	Tas	Citrix Support Services	16/03/2010 - 15/03/2012	200 000
			Option to extend 16/03/2012 - 15/03/2014	200 000
Ashley Institute of Training	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Australian Council on Healthcare Standards	NSW	Provision of Accreditation and Review Services	01/07/2009 - 30/06/2013	355 872
Australian Institute of Management	Vic	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Australian Nursing Federation	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Australian Red Cross Society	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Baxter Healthcare Pty Ltd	NSW	Cytotoxic Premixed Compounded Pharmaceuticals	23/09/2009 - 23/09/2011	2 968 000
			Option to extend 24/09/2011 - 23/09/2012	1 484 000
Biotronik Australia Pty Ltd	NSW	Supply of Implantable Cardiac Devices and Associated Equipment	01/01/2010 - 31/12/2011	600 000
			Option to extend 01/01/2012 - 31/12/2013	600 000
Boston Scientific Pty Ltd	NSW	Supply of Implantable Cardiac Devices and Associated Equipment	01/01/2010 - 31/12/2011	600 000
			Option to extend 01/01/2012 - 31/12/2013	
Brabich Maintenance & Steriliser Services Pty Ltd	WA	LGH - Steam Steriliser	***	94 815
Brybra Pty Ltd	NSW	RHH - Cook-Chill Production Equipment	01/09/2009 - 31/08/2011	480 346
Bunzl Limited	Tas	Washroom Paper Products	01/06/2010 - 31/05/2013	820 000
			Option to extend 01/06/2013 - 31/05/2015	550 000



Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
C&I Network Engineering Services Pty Ltd	Tas	Augmenting Extreme Networks Wireless and Ethernet Equipment	03/06/2009 - 02/06/2010 Option to extend 03/06/2010 - 02/06/2011	788 507 500 000
Cardinal Health Australia 316 Pty Ltd	NSW	RHH - Pandemic Influenza Equipment	***	74 206
CBS Tasmania Pty Ltd	Tas	Replacement Roller Door - Tasmanian Ambulance Service - Melville Street, Hobart	***	68 805
CDC Development (Tas) Pty Ltd	Tas	Amenities Building Refurbishment	23/06/2010 - 22/09/2010	437 651
CDC Development (Tas) Pty Ltd	Tas	Central Highlands Community Health Centre Redevelopment	17/05/2010 - 26/11/2010	1 195 116
CDC Projects Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 30/06/2010	1 193 500
Chameleon Technology Pty Ltd	Vic	Budget Management Information System	15/09/2009 - 14/09/2010	97 100
Chifley Business School	Vic	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Chubb Fire Safety Ltd	Tas	RHH - Upgrade to Fire Detection Systems in C and D Blocks	17/09/2009 - 30/11/2009	310 563
CJ Investments Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 31/01/2010	631 400
Cunic Constructions Pty Ltd	Tas	New Norfolk District Hospital - Conversion to Mains Water Supply	10/03/2010 - 17/05/2010	72 960
Davidson Trahaire Corpsych	Tas	Employee Assistance Program	01/01/2010 - 31/12/2013 Option to extend 01/01/2014 - 31/12/2014	799 400 199 850
de Faye Training and Consultancy Pty Ltd	NSW	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Department of Justice and Industrial Relations	Tas	Processed Vegetables (Southern Tasmania Area Health Services)	01/09/2009 - 31/08/2010 Option to extend 01/09/2010 - 31/08/2011	274 000 274 000
Device Technologies Australia Pty Ltd	NSW	LGH - Low Temperature Hydrogen Peroxide Gas Sterilisation	***	152 000
Device Technologies Australia Pty Ltd	Vic	RHH - Clinical Services Surgery - Operating Table	***	56 782
Distance Learning Australia Pty Ltd	ACT	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Esset Australia	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Fairbrother Pty Ltd	Tas	Mersey Community Hospital - Stage I Redevelopment - High Dependency Unit	08/04/2010 - 05/07/2010	849 750
FJM Homes	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 30/11/2010	408 100
FJM Homes	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 30/11/2010	401 500



Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Forth Farm Produce Pty Ltd trading as Vegie Express	Tas	Processed Vegetables (North West and Northern Area Health Services)	01/09/2009 - 31/08/2010	418 000
			Option to extend 01/09/2010 - 31/08/2011	418 000
GE Healthcare Australia Pty Ltd	Vic	Full-Field Digital Mammography Machines	31/05/2010 - 01/06/2012	1 000 000
			Option to extend 02/06/2012 - 01/06/2015	1 000 000
GE Healthcare Australia Pty Ltd	NSW	LGH - Department of Medical Imaging - Second-hand Ultrasound Unit	01/08/2009 - 31/01/2020	246 000
GE Healthcare Australia Pty Ltd	Vic	Positron Emission Tomography - Computed Tomography (PET-CT) Equipment for the RHH	09/02/2010 - 30/06/2019	4 864 800
General and Window Cleaning Pty Ltd	Tas	Cleaning Services - St Johns Park, Repatriation Centre, Glenorchy Community Health Centre and 34 Davey Street Hobart	01/05/2010 - 30/04/2012	766 032
			Option to extend 01/05/2012 - 30/04/2014	766 032
GHD Pty Ltd	Tas	Property Assessment Survey - Southern Tasmania	12/10/2009 - 31/01/2010	852 386
Hansen Yuncken Pty Ltd	Tas	LGH - Acute Medical Unit, Day Procedures Unit and Department of Emergency Medicine Development	14/04/2010 - 23/12/2011	27 248 850
Hansen Yuncken Pty Ltd	Tas	Nubeena Ambulance Station	26/10/2009 - 26/03/2010	489 812
Hansen Yuncken Pty Ltd	Tas	Statewide Tasmanian Ambulance and Health Transport Centre (Hobart) Redevelopment	18/01/2010 - 17/01/2011	3 468 566
Harvey E Griggs	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0
Hazell Bros Group Pty Ltd	Tas	Clarence Integrated Care Centre and GP Superclinic - Early Civil Works Package	***	144 056
Hazell Bros Group Pty Ltd	Tas	LGH - Holman Clinic Dual Energy Linear Accelerator Bunker No. 3	18/01/2010 - 10/12/2010	3 802 755
Hinman Wright & Manser	Tas	Construction Consortium of Tasmania (CCT) - delivery of initial 5 projects - George Town	04/02/2010 - 30/05/2010	1 666 400
Hinman Wright & Manser	Tas	Construction Consortium of Tasmania (CCT) - delivery of initial 5 projects - Howrah	05/02/2010 - 18/06/2010	413 200
Hinman Wright & Manser	Tas	Construction Consortium of Tasmania (CCT) - delivery of initial 5 projects - Huonville	04/02/2010 - 30/06/2010	1 209 600
Hinman Wright & Manser	Tas	Construction Consortium of Tasmania (CCT) - delivery of initial 5 projects - Moonah	04/02/2010 - 30/05/2010	350 600
Hinman Wright & Manser	Tas	Construction Consortium of Tasmania (CCT) - delivery of initial 5 projects - Shorewell	05/02/2010 - 30/05/2010	440 200
ICS Multimedia	Tas	Community Management Information System	20/07/2009 - 30/09/2012	247 500
In-Site Management Pty Ltd	Tas	St Johns Park - Road Works	***	90 720
Island Quality Homes and Constructions (Tas) Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 01/03/2010	880 000
Jenard Training and Personnel	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011	0
			Option to extend 01/01/2012 - 31/12/2014	0



Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Laerdal Pty Ltd	Vic	Cardiac Monitor Defibrillators	10/05/2010 - 10/05/2012 Option to extend 10/05/2012 - 10/05/2015	954 000 0
Laerdal Pty Ltd	Vic	Cardiac Monitor Defibrillators - various locations Northern Area Health Service	***	96 218
LHS Constructions (Tas) Pty Ltd	Tas	Launceston Ambulance Station Redevelopment	03/05/2010 - 20/08/2010	300 000
LHS Constructions (Tas) Pty Ltd	Tas	Refurbishment for 52 Frankland Street, Launceston	17/08/2009 - 12/11/2009	355 870
Life Without Barriers	Tas	Provision of Home-Based Care for a Child Under a Care and Protection Order	01/06/2009 - 30/06/2010 Option to extend 01/07/2010 - 30/06/2011	234 806 216 744
Maci Constructions	Tas	LGH - Stage 1 NICC - Renal Satellite Unit	16/11/2009 - 28/01/2010	732 400
Macquarie Builders Pty Ltd	Tas	Construction of 28 Residential Units - Chigwell	23/11/2009 - 23/11/2011	5 492 791
Mader International Pty Ltd	Tas	Mobile Dental Surgery Units	01/10/2009 - 31/12/2012	604 500
Mark Webb Building Services Pty Ltd	Tas	LGH - Patient Information Management System Office Redevelopment	05/01/2010 - 05/03/2010	796 057
Medhurst Equipment Pty Ltd	Tas	NWRH - Stock Shelving for Operating Theatre	***	55 755
Medhurst Equipment Pty Ltd	Tas	RHH - Cook-Chill Production Equipment	01/09/2009 - 31/08/2011	100 248
Medicraft Hill-Rom Australia Pty Ltd	NSW	NWRH - Electric Beds x 40	***	247 600
Medtronic Australasia Pty Ltd	NSW	Supply of Implantable Cardiac Devices and Associated Equipment	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2013	600 000 600 000
MEGT Australia Ltd	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Meridian Health Informatics Pty Ltd	NSW	Electronic Perinatal Database Project	11/01/2010 - 11/01/2015	408 200
Moffat Pty Ltd	Vic	RHH - Meal Delivery System	02/11/2009 - 01/05/2011	855 772
MP & HM Baker Pty Ltd	Tas	Triabunna Ambulance Station	02/11/2009 - 26/03/2010	430 980
OneCare Ltd	Tas	Transition Care Program - 10 Community Care Packages for North West Tasmania	22/02/2010 - 21/02/2013 Option to extend 22/02/2013 - 21/02/2014	854 100 284 700
Philips Healthcare	SA	NWRH - Upgrade of Central Monitoring System ICU/DEM	10/05/2010 - 30/06/2011	159 570
Philips Healthcare	NSW	X-Ray Machines and Computer Radiography Equipment - North and North West Tasmania	01/05/2010 - 30/04/2016	134 900
Platinum Security	Tas	Security Escort Transportation Service for the Ashley Youth Detention Centre	12/04/2010 - 31/03/2012 Option to extend 01/04/2012 - 31/03/2013	676 948 338 474
Point of Care Systems Pty Ltd	Vic	RHH - Upgrade of Cardiac Telemetry System	17/11/2009 - 15/01/2011	249 473
Premium Constructions	Tas	LGH - Construction of Bulk Liquid Oxygen Compound	18/01/2010 - 26/02/2010	92 200



Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Premium Constructions	Tas	LGH - Modifications to Charles Street Car Park	18/01/2010 - 26/02/2010	56 270
Quality Management Services	Tas	Continuous Quality Improvement Program for Specialist Homelessness Services	01/05/2010 - 30/04/2012	200 000
Regional Imaging Pty Ltd	Vic	St Helens District Hospital - Radiology Services	01/07/2009 - 30/06/2012	59 514
REM Systems Pty Ltd	NSW	Subcutaneous Infusion Devices for the Palliative Care Setting	19/02/2010 - 18/02/2013 Option to extend 19/02/2013 - 18/02/2015	255 460 25 000
Rossiter Homes and Developments Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 30/06/2010	459 800
Rossiter Homes and Developments Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 30/04/2010	459 800
Scenport Constructions	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 31/01/2010	1 392 600
Spintech Oceania Pty Ltd	Vic	RHH - Ultrasound Machines - Department of Obstetrics and Gynaecology	19/08/2009 - 18/08/2014	207 156
St Jude Medical Australia Pty Ltd	NSW	Supply of Implantable Cardiac Devices and Associated Equipment	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2013	600 000 600 000
State Enterprise Training	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Stirling Constructions	Tas	Indigenous Housing on Cape Barren and Flinders Islands	12/04/2010 - 30/06/2010	1 262 727
Tasbuilt Manufactured Homes and Cabins Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 31/03/2010	1 533 180
Tasbuilt Manufactured Homes and Cabins Pty Ltd	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 31/03/2010	554 453
Tasmanian Skills Institute	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
TCM Pty Ltd	Tas	Glenorchy Community Health Centre - Heat Pump Upgrade	***	89 910
TCM Pty Ltd	Tas	RHH - Fire Safety Upgrade Program Stairwell Pressurisation	14/04/2010 - 07/05/2010	279 880
The Bremer Institute of TAFE	Qld	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
The Multiple Sclerosis Society of Tasmania	Tas	Design and Construction of Dwellings under the Nation Building Economic Stimulus Plan	15/09/2009 - 31/12/2010	880 000
Top Centre Laundry	Tas	NWRH - Linen and Laundry Services	01/08/2009 - 31/07/2012 Option to extend 01/08/2012 - 31/07/2014	2 749 968 1 900 000
Tyco Healthcare Pty Ltd	NSW	RHH - Pandemic Influenza Equipment	***	550 000
Valley Contracting Services Pty Ltd	Tas	New Norfolk District Hospital - Road Works, Drainage and Access Repairs	25/10/2010 - 25/06/2011	209 370



Name of consultant	Location	Description of consultancy	Length of consultancy	Total \$
Varian Medical Systems Australasia Pty Ltd	NSW	RHH - 2300EX Linear Accelerator - Maintenance and Support Agreement	08/04/2010 - 07/04/2013	459 000
Vos Construction and Joinery Pty Ltd	Tas	Devonport Oral Health Centre Redevelopment	***	129 606
Vos Construction and Joinery Pty Ltd	Tas	NWRH - Theatre and Day Surgery Redevelopment	01/03/2010 - 01/06/2010	1 689 590
Vos Construction and Joinery Pty Ltd	Tas	Clarence Integrated Care Centre and GP Superclinic	22/06/2010 - 20/11/2011	15 029 058
Wavelength	NZ	ABC Smoking Cessation E Learning Module	24/03/2010 - 23/03/2012	64 755
White and McAllister Pty Ltd	Tas	Southern Dental Centre - Air Conditioning Upgrade	***	258 367
William Adams Pty Ltd	Tas	LGH - Natural Gas Project - Acquisition and Installation of a Natural Gas Cogeneration Unit	14/05/2010 - 13/05/2025	3 600 000
Willson Training	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Wilson Homes	Tas	Balamara Street, Bellerive - 13 Unit Redevelopment	24/05/2010 - 11/03/2011	3 083 140
Work and Training Ltd	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0
Work Well Training Unit Trust	Tas	Preferred Provider Register for Vocational Education and Training **	01/01/2010 - 31/12/2011 Option to extend 01/01/2012 - 31/12/2014	0 0

* In accordance with Treasurer's Instruction 1111, the period of a contract for reporting purposes includes any option to extend. Where applicable, the principal period of the contract is identified as well as any option to extend; this does not signify that the option has been or will be exercised by the Agency.

** Signifies a panel contract - value of contract with supplier is dependent on usage by the Agency.

*** Indicates a one-off purchase.

Central Grants Program

During 2009-2010 the Agency provided a total of \$165.6 million under its Central Grants Program to some 245 organisations to assist them to deliver in excess of 400 services.

Of this amount, an extra 3.3 per cent or \$4.9 million was provided to help organisations meet the increasing costs of delivering services.

The following table provides details of the overall level of funding by the Agency to the community sector in 2009-2010, including the Central Grants Program payments as well as funding administered by other areas within the Agency.

This support highlights the value the Agency places on services provided by the community sector:

Programs and Organisations	Total \$ (excl GST)
Alcohol and Drug Services – Services provided under the Illicit Drug Diversion Initiative and the National Drug Strategy 2004-09	
Advocacy Tasmania Inc	206 831
Alcohol, Tobacco and Other Drug Council Tas Inc	376 758
Anglicare Tasmania Inc	255 000
Community Connections Inc	212 465
The Circular Head Aboriginal Corporation	29 671
Drug Education Network Inc	591 507
Holyoake Tasmania Inc	205 586
Launceston City Mission Inc	519 064
The Link Youth Health Service Inc	480 017
Teen Challenge Tasmania Inc	156 857
The Trustee for The Salvation Army (Tasmania) Property Trust	676 624
Youth and Family Focus Inc	284 479
Subtotal	3 994 859
Children and Families – Community Support – Domestic Violence, Parenting Education and Support, Financial Counselling, Personal and Family Counselling, Out-of-Home Care, Neighbourhood Houses, Early Childhood Services and Community Sector Peak Activities	
Australian Childhood Foundation	752 000
Burnie Community House Inc	126 463
Anglicare Tasmania Inc	764 591
Baptcare Ltd	2 533 050
Beaconsfield House Inc	88 402
Bethlehem House Homeless Men's Assistance Centre Inc	141 555
Break O'day Health Resource Assoc Inc	25 000
Care Leavers of Australia Network (CLAN) Inc	25 000
Centacare Tasmania	667 830
Bucaan Community House Inc	88 402
Child Health Association Inc	80 022



Programs and Organisations	Total \$ (excl GST)
Clarendon Vale Neighbourhood Centre Inc	97 985
Colony 47 Inc	66 717
CREATE Foundation Ltd	202 244
Deloraine House Inc	130 793
Derwent Valley Community House Inc	97 985
Devonport Community House Inc	97 985
Dorset Community Association Inc	88 402
Dunalley Neighbourhood House Inc	97 985
Early Support for Parents Inc	50 171
Eastern Shore Community Connections Inc	97 985
Esset Group Pty Ltd	35 131
Family Support Services Association Tasmania	14 838
Fingal Valley Neighbourhood House	88 402
The Foster Carers Association of Tasmania Inc	127 914
Geeveston Community Centre Inc	97 985
George Town Neighbourhood House Inc	169 458
Glenhaven Family Care Inc	431 214
Goodwood Community Centre Inc	88 402
Hobart City Mission Inc	83 225
Jordan River Service Inc	195 970
Women's Karadi Aboriginal Corporation	88 402
Kennerley Children's Home Inc	1 558 916
Lady Gowrie Child Centre	105 075
Lifeline Hobart Inc	218 326
Lifeline North West Tasmania Inc	26 402
Samaritans Tasmania Inc	11 208
Maranoa Heights Community Centre Inc	88 402
Midway Point Neighbourhood Centre Inc	88 402
Mission Australia	2 466 957
NILS Network of Tasmania Inc	129 125
Northern Sexual Assault Group Inc	91 712
Northern Suburbs Community Centre Inc	273 210
Oak Enterprises	20 000
Okines Community House Inc	88 402





Programs and Organisations	Total \$ (excl GST)
Uniting Care Tasmania	190 903
Pregnancy Counselling and Support Tas Inc	21 004
Ravenswood Neighbourhood House Inc	97 985
Risdon Vale Neighbourhood Centre Inc	97 985
Rokeby Neighbourhood Centre Inc	97 985
Rosebery Neighbourhood Centre Inc	88 402
Sexual Assault Support Service Inc	660 710
Support Help and Empowerment Inc	166 008
St Helens Neighbourhood House Association Inc	97 985
Yemaya Womens Support Service Inc	122 001
Tasmanian Association of Community Houses Inc	181 934
Tasmanian Pensioners Association	38 514
Tasmanian Council of Social Services Inc	653 636
Tasmanian Aboriginal Centre Inc	340 862
Centre Against Sexual Assault Inc	391 989
Tresca Community Centre Committee Inc	88 402
Ulverstone Community House Inc	104 823
Warrane Mornington Neighbourhood Centre Inc	97 985
West Winds Community Centre Inc	88 402
West Moonah Community Action Group Inc	97 985
Wyndarra Centre Inc	93 171
Zeehan Neighbourhood Centre Inc	88 402
Subtotal	16 814 718
Children and Families - Community Support Levy Small Grants Program	
Able Australia	6 364
Access Arts Link	7 273
Asthma Foundation of Tas	2 727
Australian Red Cross	10 909
Beaconsfield House Inc	1 500
Big hART Inc	10 909
Boat Harbour Beach Surf Lifesaving Club	1 364
Burnie Senior Citizens Club Inc	1 300
Centacare Tasmania, Integrated Humanitarian Settlement Services	6 818
Choir of High Hopes, Hobart	3 000
Citizen Advocacy Launceston Region Inc	2 727



Programs and Organisations	Total \$ (excl GST)
Clarence Community Volunteer Service	2 727
Derwent Sailing Squadron	2 727
Devonport Community House Assoc	1 364
Drug Education Network Inc	2 545
East Coast Autism Support Group	2 727
Eastern Shore Community Connections Inc	11 940
Edmund Rice Camps (Tas) Inc	2 691
Family Planning Tasmania	2 727
Filipino Women's Support Group Inc	2 190
Gay and Lesbian Community Centre Inc	6 000
Holyoake Tasmania Inc	10 909
Hospice Care Association of Southern Tas Inc	2 727
Huon Volunteer Transport Auxiliary	1 818
Karinya Young Womyn's Service Inc	8 727
King Island Men's Shed	1 074
Kingborough Community Garden and Shed	1 364
Launceston City Mission	5 455
Magra Branch Country Women's Association	1 000
Magra Fire Brigade	1 318
Many Hands	4 545
Motor Neurone Disease Association of Tasmania	5 455
National Stroke Foundation	9 096
North West Environment Centre	2 800
Oak Tasmania	4 457
Oakdale Services Tasmania	10 909
Oenghus Inc Youth Service	2 700
Palawa Aboriginal Corporation	2 727
Playgroup Tasmania Inc	10 773
Polish Association in Hobart Inc (Polish Welfare Office)	600
Port Sorell Surf Lifesaving Club Inc	1 818
Richmond Fellowship Tasmania Inc	1 818
Riding for the Disabled Association Kalang Inc	1 818
Riding for the Disabled St Helens Inc	2 500
Royal Life Saving Australia - Tasmania Branch Inc	2 273
Sea Rescue Tasmania Inc	2 000
South Eastern Community Care	4 545



Programs and Organisations	Total \$ (excl GST)
Special Olympics Australia	2 727
Support, Help and Empowerment Inc (SHE)	2 727
Tascare Society for Children Inc	2 727
Tasmanian Acquired Brain Injury Services Inc	2 727
Tasmanian Council on AIDS, Hepatitis and Related Diseases (TasCAHRD)	2 391
Tasmanian Pensioners Association - Glenorchy Branch	2 727
The Launceston School for Seniors Inc	2 908
The Macular Degeneration Foundation	3 091
The Multiple Sclerosis Society of Tasmania Inc	10 909
The Parkside Foundation Pty Ltd	1 364
The Rock Community Church	9 892
The Smith Family	7 273
The Trustee for The Salvation Army (Tasmania) Property Trust	12 000
The Understorey Network	4 545
Van Diemen Light Railway Society Inc	4 545
West Moonah Community House	5 455
Women's Karadi Aboriginal Corporation (Karadi)	5 455
Yolla School Cattle Handling Team	1 500
Youth Futures Inc	10 909
Subtotal	293 627
Children and Families - Community Support Levy Tasmanian Health and Wellbeing Grants 2009	
Anglicare Tasmania Inc	81 818
Australian Red Cross Society	81 784
Cornerstone Youth Services Inc	81 818
Family Planning Tasmania Inc and Sexual Assault Support Service Inc	64 413
Kickstart Arts Inc	48 833
National Heart Foundation of Australia (Tas Division)	25 997
National Stroke Foundation	24 845
Relationship Counselling and Mediation Services Inc (trading as Relationships Australia Tasmania)	54 545
Scarlet Alliance	81 402
SecondBite	54 545
Subtotal	600 000



Programs and Organisations	Total \$ (excl GST)
Disability – Disability Carer Support, Respite, Accommodation Support, Information, Advocacy, Education, Day Support, Specialist Equipment, Personal Care and other Individual Support Services	
Ability Tasmania Group Inc	194 962
Able Australia Services	6 641 985
Advocacy Tasmania Inc	282 014
Anglicare Tasmania Inc	5 416 985
AQA Victoria Ltd	15 250
Association for Children with Disability (Tas) Inc	206 111
Baptcare Ltd	349 242
Beni-Abbes Community Inc	658 366
Better Hearing Australia Tasmania Inc	4 819
Brain Injury Association of Tasmania Inc	65 641
Cerebral Palsy Tasmania	83 511
Coastal Residential Service Inc	1 700 507
COGO Help Pty Ltd	89 446
Community Based Support (South) Inc	127 878
Connors, Rosemary	22 843
Cosmos Inc	2 488 588
D G Lewis Pty Ltd	179 400
Devonfield Enterprises	3 267 020
Eastern Shore Association for People with Disabilities	12 355
Epilepsy Association of Tasmania Inc	139 354
Eskleigh Foundation Inc	4 452 247
Family Based Care Association (Northern Region) Inc	550 918
Family Based Care Association North West Inc	592 094
Glee Club Inc	56 077
GOG Range Retreat Inc	172 531
Headway North West Tasmania Inc	84 034
Headway Support Services Tasmania Inc	504 418
Helios Inc	59 956
Hobart City Mission Inc	1 168 529
HOPES Inc	22 138
Independent Health Care Service Pty Ltd	363 392
Independent Living Centre (Tas) Inc	424 907
Independent Services Inc	225 432

Programs and Organisations	Total \$ (excl GST)
Langford Support Services Inc	1 649 828
Launceston Student Workshop Inc	90 354
Life Without Barriers	1 453 220
McMillan (Tasmania) Pty Ltd	125 933
Mission Australia	260 212
Montagu Community Living Inc	1 826 920
Moondani Inc	1 915 406
National Disability Services Ltd	113 511
National Stroke Foundation	74 964
New Horizons Club Inc	84 768
Nexus Inc	4 371 911
North West Residential Support Services Inc	5 487 216
Northern Occupational Support Service Inc	1 172 109
Northern Residential Support Group Inc	3 662 896
Oak Enterprises	2 220 303
Oakdale Services Tasmania	4 329 309
Optia Inc	6 971 129
Para-Quad Association of Tasmania Inc	21 602
Richmond Fellowship Tasmania Inc	544 178
Riding for the Disabled Association Tasmania	4 575
Robert, Mrs Pauline	38 384
Royal Guide Dogs for the Blind Assoc of Tasmania	338 764
RPH Print Radio Tasmania	65 298
Speak Out Association of Tasmania Inc	265 694
Spina Bifida Association of Tasmania Inc	1 291
SPLASH Parent Group	5 382
St Giles Society Inc	9 049 071
St Michael's Association Inc	1 439 239
St Vincent De Paul Society (Tasmania) Inc	75 218
Star Tasmania Inc	449 387
Supported Housing Inc	775 639
Supported Tenancy Accommodation and Respite Tasmania	3 983 424
Susan Kitchenham	22 843
Sycamore 61 Ltd	79 605
TADTAS Inc	29 868





Programs and Organisations	Total \$ (excl GST)
Tasmanian Acquired Brain Injury Services Inc	220 366
Tasmanian Amputee Society Inc	3 258
Tasmanian Association of People with Disabilities and their Advocates Inc	332 705
Tasmanian Braille Writers Association Inc	1 856
Tasmanian Deaf Society Inc	351 454
Tasmanian Polytechnic	20 361
Tasmanians with Disabilities Inc	43 179
The Multiple Sclerosis Society of Tasmania Inc	397 627
The Parkside Foundation Pty Ltd	1 805 464
The Society for Multiply Disabled People of Tasmania Inc	4 584 247
The Sunlea Team Inc	520 866
The Towers Inc	44 062
Tranquillity Base Tas Ltd	343 329
UCA - Crossroads Tasmania	2 961
Voluntary Community Service Visually Impaired Library	3 296
Wyndarra Centre Inc	29 667
Subtotal	92 327 099
Disability Services – Payments to NGOs for Individual Funding Arrangements for Disability Clients	
Ability Employment	132 940
ACC Services (Tas) Pty Ltd	229 963
Advanced Lifecare	5 687
Anglicare Tasmania Inc	1 615 395
Baptcare Ltd	5 041
Beni-Abbes Community Inc	110 714
Calvary Health Care Tasmania Inc	465
Coastal Residential Service Inc	100 348
Colony 47 Inc	31 644
Community Based Support (South) Inc	669 555
Corumbene Nursing Home for the Aged Inc	76 000
Cosmos Inc	189 311
Devonfield Enterprises	331 958
Eliza Purton Home for the Aged	2 230
Eskleigh Foundation Inc	188 282
Family Based Care Association (Northern Region) Inc	547 402
Family Based Care Association North West Inc	239 160

Programs and Organisations	Total \$ (excl GST)
Giant Steps Tasmania	77 532
Glee Club Inc	198 520
Headway Support Services Tasmania Inc	315 783
Hobart City Mission Inc	8 840
Independent Health Care Service Pty Ltd	1 607 645
Langford Support Services Inc	452 712
Life Without Barriers	273 782
Lifehealthcare Hospital and Rehabilitation	33 550
Lifestyle Solutions	30 130
May Shaw Health Centre Inc	4 928
Mersey Leven Childcare Services Inc	154 128
Montagu Community Living Inc	15 096
Moondani Inc	525
Mt St Vincent Nursing Home	15 194
North West Residential Support Services Inc	891 957
Northcott Society	368
Northern Occupational Support Service Inc	59 647
Oak Enterprises	123 331
Oak Sewing Service	1 242
OneCare Limited	12 100
Optia Inc	1 463 837
Pacific Healthtec Pty Ltd	1 049
Para-Quad Association of Tasmania Inc	29 090
PQ Lifestyles	555
Presbyterian Care Tasmania Inc	9 243
South Eastern Nursing and Home Care Association Inc	10 426
St Giles Society Inc	359 277
St Michael's Association Inc	105 254
Supported Tenancy Accommodation and Respite Tasmania	101 477
Tasmanian Association of People with Disabilities and their Advocates Inc	11 712
Tasmanian Polytechnic	270 380
Tasmobility Pty Ltd	6 490
Technical Solutions Australia Pty Ltd	732
The Parkside Foundation Pty Ltd	211 906
The Society for Multiply Disabled People of Tasmania Inc	143 603





Programs and Organisations	Total \$ (excl GST)
Westbury Community Health Centre	3 966
Westbury CRC and Day Centre Inc	16 565
Wyndarra Centre Inc	180 358
Subtotal	11 679 027
Home and Community Care – Community Nursing, Home Help and Maintenance, Respite, Personal Care, Transport, Packages of Care and Delivered Meals across the State	
The Aboriginal Elders Council of Tasmania	76 083
Advocacy Tasmania Inc	498 683
Council on the Ageing (Tasmania) Inc	89 634
Dementia and Alzheimers Association Tas Inc	1 010 445
Anglicare Tasmania Inc	1 851 627
Australian Italian Club of Launceston	51 265
Australian Red Cross Society	790 670
Baptcare Ltd	369 905
Bruny Island Respite Community House Inc	65 800
The Carers Association of Tasmania Inc	408 438
Care Assessment Consultants Pty Ltd	2 860 062
Central Highlands Community Development	25 776
Bucaan Community House Inc	146 282
The Circular Head Aboriginal Corporation	150 602
Clarence City Council	86 894
Community Care NESB Inc	661 989
Community Transport Services Tasmania Inc	1 140 990
Derwent Valley Council	117 543
Emmerton Park Inc	84 433
Esset Group Pty Ltd	166 313
Family Based Care Association (Northern Region) Inc	3 360 454
Family Based Care Association North West Inc	2 863 514
Community Based Support (South) Inc	3 967 870
Fusion Australia Ltd	265 864
Glee Club Inc	99 896
Glenview Community Service Inc	271 782
The Good Neighbour Council of Tasmania Launceston Branch Inc	50 236
Greek Welfare Centre (Hobart)	101 424
Tasmanian Independent Services Pty Ltd	229 279

Programs and Organisations	Total \$ (excl GST)
Hobart District Nursing Service Inc	3 200 644
Hobart City Council	145 000
Independent Living Centre (Tas) Inc	200 835
Italian-Australian Pensioners Association of Tasmania Inc	233 582
Women's Karadi Aboriginal Corporation	104 123
Kingborough Council	360 478
Launceston VFC Services Inc	272 705
Presbyterian Care Tasmania Inc	261 250
Lifeline Hobart Inc	222 696
Huon Valley Respite Care Inc	91 703
May Shaw Health Centre Inc	68 182
Meals on Wheels Association of Tasmania Inc	916 545
Meercroft Care Inc	167 319
Menzies Research Institute	198 911
Mersey Community Care Association Inc	790 036
Migrant Resource Centre Inc	490 833
The Multiple Sclerosis Society of Tasmania Inc	86 268
The Parkside Foundation Pty Ltd	111 230
Polish Association in Hobart Inc	265 503
Prosser House Inc	39 108
South East Tasmanian Aboriginal Corporation	69 623
South Eastern Nursing and Home Care Association Inc	1 468 692
Stanhope Healthcare Services Pty Ltd	168 475
St Giles Society Inc	49 796
St Helens Community Car Group Inc	31 975
St Johns Ambulance Australia - Tasmania Inc	108 576
Uniting Aged Care Victoria and Tasmania	209 407
Tandara Lodge Community Care Inc	96 052
Tasmanian Association of Community Houses Inc	63 013
Tasmanian Council of Social Services Inc	133 786
Volunteering Tasmania Inc	283 921
Wattle Group Inc	711 721
Wyndarra Centre Inc	332 640
Subtotal	33 818 381





Programs and Organisations	Total \$ (excl GST)
Housing – Private Rental Support Program, Affordable Housing Strategy, Employment Initiatives	
Anglicare Tasmania Inc	2 244 073
Cape Barren Island Aboriginal Association Inc	153 986
Centacare Tasmania	552 391
Colony 47 Inc	2 044 261
Flinders Island Aboriginal Association Inc	176 460
Shelter Tasmania Inc	159 388
Tenants Union of Tasmania Inc	150 026
Subtotal	5 480 585
Housing – Specialist Homeless Services – Crisis Accommodation and Related Support Services for People who are Experiencing Homelessness, or are at Imminent Risk of Becoming Homeless	
Anglicare Tasmania Inc	3 744 864
Bethlehem House Homeless Men's Assistance Centre Inc	846 297
Community Connections Inc	617 374
Centacare Tasmania	1 599 067
Colony 47 Inc	1 720 515
Esset Group Pty Ltd	98 556
Geeveston Community Centre Inc	126 650
Good Beginnings Australia Ltd	40 680
Hobart City Mission Inc	242 522
Women's Shelter Inc	598 639
Jireh House Association Inc	536 629
Karinya Young Womyns Service Inc	505 645
Launceston City Mission Inc	454 358
Launceston Women's Shelter Inc (known as Magnolia House)	637 417
Mission Australia	91 530
Youth Futures Inc	470 822
Northern Sexual Assault Group Inc	343 558
Uniting Care Tasmania	447 464
The Trustee for The Salvation Army (Tasmania) Property Trust	1 496 660
Sexual Assault Support Service Inc	442 903
Warrawee Committee Inc	610 568
West Coast Council	114 292
Wyndarra Centre Inc	115 545



Programs and Organisations	Total \$ (excl GST)
Youth and Family Focus Inc	644 107
Youth Accommodation Services Tasmania	448 877
Subtotal	16 995 539
Mental Health – Treatment, Support and Management of Mental Disorders to Maximise Mental Health, Wellbeing and Quality of Life. Funding Covers Assessment, Treatment, Care and Rehabilitation in the Community as well as Information Services and Community Based Accommodation	
Advocacy Tasmania Inc	176 335
Dementia and Alzheimers Association Tas Inc	143 159
Anglicare Tasmania Inc	3 097 325
Aspire - A Pathway to Mental Health Inc	1 835 008
An Association of Relatives and Friends of the Mentally Ill Tas Inc (ARAFMI Tas)	95 231
Australian Red Cross Society	172 864
Australian Huntington's Disease Association Tas Inc	6 726
Caroline House Inc	260 464
Colony 47 Inc	389 102
Family Based Care Association North West Inc	78 398
Division of General Practice Northern Tasmania Inc	25 255
North West Tasmania Division of General Practice	25 255
The Division of General Practice South Inc	25 255
Grow	98 146
Langford Support Services Inc	762 868
Mental Health Council of Tasmania Inc	392 494
Migrant Resource Centre Inc	74 376
Richmond Fellowship Tasmania Inc	2 906 838
ROPES Inc	8 116
Subtotal	10 573 215
Palliative Care – Care of People Whose Disease is not Responsive to Curative Treatment	
Hospice Care Association of North West Tasmania Inc	97 011
Hospice Care Association of Southern Tasmania Inc	78 469
Subtotal	175 480
Population Health – Services to Prevent Illness, Protect the Tasmanian Community and Promote Health Gain	
Asthma Foundation of Tasmania Inc	68 291
Australian Red Cross Society	110 977
Cancer Council of Tasmania Inc	237 978
Canteen	21 516



Programs and Organisations	Total \$ (excl GST)
Care Assessment Consultants Pty Ltd	170 000
Child Health Association Inc	20 000
Colony 47 Inc	20 000
Delta Society Australia Ltd	12 805
Diabetes Australia - Tasmania	401 108
Eat Well Tasmania	160 977
Family Planning Tasmania	1 175 788
Heart Foundation Tasmania	86 400
Hobart Womens Health Centre Inc	406 600
Jordan River Service Inc	39 000
Kidsafe Tasmania Inc	41 594
Presbyterian Care Tasmania Inc	93 160
The Link Youth Health Service Inc	315 588
Menzies Research Institute	585 811
Pharmacy Guild of Australia Tas Branch	21 000
Quit Tasmania	792 029
Arthritis Tasmania	85 606
Relationships Australia Tasmania	39 000
The Trustee for The Salvation Army (Tasmania) Property Trust	71 000
Scarlet Alliance - Australian Sex Workers Association Inc	50 000
Tasmanian Council on Aids, Hepatitis and Related Diseases Inc (TasCAHRD)	747 511
Tasmanian Association of Community Houses Inc	80 000
Tasmanian Aboriginal Centre Inc	177 500
General Practice (GP) Tasmania	60 000
Tasmanian School Canteen Association Inc	96 485
Womensport and Recreation Tas Inc	60 000
Working It Out	248 767
Youth and Family Focus Inc	20 000
Subtotal	6 516 491
Primary Health – Subsidies and Respite Payments to Nursing Homes and Multi-Purpose Centres	
Baptcare Ltd	213 614
General Practice Workforce Inc	100 000
Division of General Practice Northern Tasmania Inc	500 000
Hobart District Nursing Service Inc	1 002 349



Programs and Organisations	Total \$ (excl GST)
Huon Eldercare Inc	585 568
May Shaw Health Centre Inc	412 702
May Shaw Health Centre Inc	412 702
Toosey	23 047
Subtotal	2 837 280
Strengthening Community Organisation Fund - Assisting NGOs to Achieve Efficiencies, Improve Structures, Explore Sharing Resources and Improved Governance and Financial Management Systems to Deal with the Impact of the Global Financial Crisis	
Council on the Ageing (Tasmania) Inc	5 000
Anglicare Tasmania Inc	43 000
An Association of Relatives and Friends of the Mentally Ill Tas Inc (ARAFMI Tas)	3 670
Bethlehem House Homeless Men's Assistance Centre Inc	20 000
The Carers Association of Tasmania Inc	6 000
Glenhaven Family Care Inc	20 000
Independent Living Centre (Tas) Inc	750
The Multiple Sclerosis Society of Tasmania Inc	40 000
Pharmacy Guild of Australia Tas Branch	3 500
Arthritis Tasmania	8 000
Support Help and Empowerment Inc	40 000
Working It Out	17 600
Subtotal	207 520
Total Grant Funding	202 313 821



Freedom of Information

The *Freedom of Information Act 1991 (the Act)* provides to the public, the media and members of Parliament, the right to access information that the Agency holds and provides a level of transparency and accountability for our actions as an Agency.

The Act provides (in certain circumstances) for a number of exemptions that allow information to be withheld if it is, for example, private information, commercial information supplied in confidence, or internal working information such as advice, recommendations or options.

During 2009-2010 the Agency responded to a number of requests for information under the Act, as shown in the tables below.

Number of Requests

1.	Total number of FOI requests (for information or to amend) received in the financial year.	182
2.	Number of requests transferred to another agency, authority or council.	3
3.	Number of requests withdrawn by the applicant.	5
4.	Number of FOI requests resolved by means outside of the Act (eg under departmental policy).	5
5.	Numbers of requests determined during the financial year (not including those transferred or withdrawn or resolved by other means as in 2, 3 and 4 above but including "no information held").	164
6.	Number of requests determined that were requests for personal information about the applicant.	88
7.	Number of requests determined that were requests to amend personal information about the applicant.	0

Outcome of Requests

(i) Outcomes of Requests for Information

Number of determinations where the information requested was provided in full.	91
Number of determinations where the information requested was provided in part with the balance refused, as it was claimed as exempt.	52
Number of determinations where all the information requested was refused or claimed as exempt.	3
Number of determinations in respect of which no information relevant to the request was held by the Agency.	18

(ii) Outcome of Requests to Amend Personal Information (s37)

Number of requests to amend personal information granted as requested.	0
Number of requests to amend personal information refused but notation of request made.	0



Reasons for Refusal/Exemptions Used

The number of times where the following sections were invoked as reasons for not supplying information under the Act:

s8	Information in records prior to the the Act	2
s9	Information available for purchase or is otherwise publicly available	7
s20	Request would unreasonably divert agency resources (“voluminous”)	5
s23	Executive Council Information	0
s24	Cabinet Information	0
s25	Information not relating to official business	0
s26	Information communicated between states	1
s27	Internal working information	4
s28	Law enforcement information	0
s28A	Information affecting National Security etc	0
s29	Information affecting Legal Proceedings	4
s30	Information affecting Personal Privacy (of a third person)	31
s31	Information relating to Trade Secrets of Undertakings	2
s32	Information relating to Trade Secrets of Agency	0
s32A and B	Information relating to certain Commercial Persons	0
s33	Information obtained in Confidence	3
s34	Information on procedures and criteria of agencies	0
s35	Information likely to affect state economy	0
s35A	Information likely to threaten endangered species	0

Time to Make Decisions

(a) Number of requests determined within the following timeframes

1 – 30 days	91
More than 30 days	73
(b) How many of those requests which took more than 30 days to decide involved a negotiated extension under s17(6)?	7

Reviews

Internal Reviews

How many internal reviews were requested in this financial year?	8
How many internal reviews were determined in this financial year?	7



External Reviews

How many (Ombudsman) external reviews were requested in this financial year?	5
How many external reviews were determined in this financial year?	3
In how many was the original decision upheld in full?	3
In how many was the original decision upheld in part?	1
In how many was the original decision reversed in full?	0

Charges

Total amount of charges collected	0
Number of requests where charges were to be waived/reduced	0

Human Resources Statistics

On 1 September 2008, the running of the Mersey Community Hospital was transferred back to the Tasmanian Government. This resulted in 468 employees coming back into the Agency from secondment with the Australian Government. This transfer shows as an increase in employee numbers within the Agency which is reflected in the Human Resources (HR) statistics throughout this report.

Agency Employment Statistics

Total number of full-time equivalent (FTE) paid employees

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
	8 992.6	8 617.9	9 322.2	9 696.8

Total number of full-time equivalent (FTE) paid employees by award

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
Allied Health Professional	1 058.7	1 036.9	1 123.8	1 161.0
Ambulance Officers	229.9	249.3	260.0	273.5
Dental Officers	19.5	25.0	24.7	21.4
Health and Human Services**	4 015.5	3 794.0	4 114.6	4 147.0
Medical Practitioners	570.4	557.1	600.3	675.2
No Award	4.5	5.6	2.6	1.7
Nursing	3 008.5	2 856.4	3 095.5	3 320.4
Senior Executive Service (SES)	35.4	47.0	50.0	43.0
Visiting Medical Officers*	50.1	46.5	50.7	53.5
Total	8 992.6	8 617.9	9 322.2	9 696.8

* includes Rural Medical Practitioners

** Health and Human Services streams were amalgamated in March 2009. Formerly know as Administration and Clerical, Technical, Operational, Computer Systems Officer, Graduate Recruit and Youth Workers.

Total number paid by employment category: temporary/permanent, full-time/part-time/casual

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
Permanent full-time	4 309	4 195	4 556	4 619
Permanent part-time	3 352	3 287	3 957	4 321
Fixed-term full-time	1 067	929	1 006	1 151
Fixed-term part-time	694	688	706	724
Part 6*	70	74	68	66
Casual	1 351	1 270	1 084	1 124
Total	10 843	10 443	11 377	12 005

* Head of Agency, Holders of Prescribed Offices and Senior Executives and Equivalents.





Total number paid by salary bands (total earnings)*

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
0-19 000	0	3	0	0
19 001-23 000	4	7	9	9
23 001-27 000	0	0	0	0
27 001-31 000	0	1	0	0
31 001-35 000	1 115	633	3	2
35 001-40 000	1 786	930	1 295	836
40 001-45 000	1 116	1 499	1 136	1 190
45 001-50 000	874	1 091	1 760	1 614
50 001-55 000	679	823	854	1 215
55 001-60 000	1 538	1 544	587	796
60 001-65 000	1 109	316	1 698	1 663
65 001-70 000	837	1 212	943	1 259
70 001-75 000	717	1 059	896	541
75 001-80 000	280	343	809	1 081
80 001-85 000	184	206	381	508
85 001-90 000	53	192	284	390
90 001-95 000	47	53	105	124
95 001-100 000	50	48	44	105
100 000 plus	454	483	573	672
Total	10 843	10 443	11 377	12 005

* based on FTE salary for award classification

Total number paid by gender

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
Female	8 023	7 739	8 458	8 897
Male	2 820	2 704	2 919	3 108
Total	10 843	10 443	11 377	12 005



Total number paid by age profile

As at the end of the financial years	2006-2007	2007-2008	2008-2009	2009-2010
15-19 years	25	30	33	34
20-24 years	487	445	509	556
25-29 years	834	819	918	1 049
30-34 years	937	904	945	1 002
35-39 years	1 297	1 206	1 295	1 272
40-44 years	1 653	1 531	1 579	1 638
45-49 years	1 893	1 846	1 995	1 985
50-54 years	1 807	1 725	1 869	1 999
55-59 years	1 195	1 205	1 362	1 483
60+ years	715	732	872	987
Total	10 843	10 443	11 377	12 005

Number of employees paid as at 30 June 2010

	Corporate Support Operational Units	Department	Health Services	Human Services	Total
Headcount	506	204	10 041	1 254	12 005
Full-time Equivalents (FTEs)	470.1	191.4	7 939.0	1 096.3	9 696.8

Number of employees paid by employee status as at 30 June 2010

	Corporate Support Operational Units	Department	Health Services	Human Services	Total	
Casual	2	2	1 029	91	1 124	9.4%
Fixed-term	49	17	1 679	130	1 875	15.6%
Part 6	7	15	33	11	66	0.5%
Permanent	448	170	7 300	1 022	8 940	74.5%
Total	506	204	10 041	1 254	12 005	100.0%

Number of employees paid by gender as at 30 June 2010

	Corporate Support Operational Units	Department	Health Services	Human Services	Total	
Female	282	137	7 575	903	8 897	74.1%
Male	224	67	2 466	351	3 108	25.9%
Total	506	204	10 041	1 254	12 005	100.0%



Number of employees paid by award as at 30 June 2010

	Corporate Support Operational Units	Department	Health Services	Human Services	Total	
Allied Health Professionals	40	8	1 004	284	1 336	11.1%
Ambulance Officers	0	0	293	0	293	2.4%
Dental Officers	0	0	30	0	30	0.2%
Health and Human Services Award	447	164	3 582	833	5 026	41.9%
Medical Practitioners	3	4	728	0	735	6.1%
No Award	0	1	9	0	10	0.1%
Nursing	10	15	4 135	124	4 284	35.7%
Radiation Therapists	0	0	48	0	48	0.4%
Senior Executive Service	6	11	14	12	43	0.4%
Visiting Medical Officers*	0	1	198	1	200	1.7%
Total	506	204	10 041	1 254	12 005	100.0%

* includes Rural Medical Practitioners

Number of employees paid by age profile as at 30 June 2010

	Corporate Support Operational Units	Department	Health Services	Human Services	Total	
15-19 years	3	0	29	2	34	0.3%
20-24 years	21	3	500	32	556	4.6%
25-29 years	50	20	892	87	1 049	8.7%
30-34 years	59	24	811	108	1 002	8.3%
35-39 years	64	14	1 047	147	1 272	10.6%
40-44 years	80	26	1 361	171	1 638	13.6%
45-49 years	79	46	1 643	217	1 985	16.5%
50-54 years	69	40	1 680	210	1 999	16.7%
55-59 years	51	21	1 238	173	1 483	12.4%
60+ years	30	10	840	107	987	8.2%
Total	506	204	10 041	1 254	12 005	100.0%



Indicators of Organisational Health

Average Personal Leave Days per FTE**

	2006-2007	2007-2008	2008-2009	2009-2010
Personal leave days per average paid FTE	9.6	10.4	10.7	11.5

** Includes sick, carers leave and family leave

Total Paid Overtime*** Hours per Average FTE

	2006-2007	2007-2008	2008-2009	2009-2010
Overtime/callback paid hours per averaged paid FTE	74.8	73.3	72.9	76.5

*** Includes callback and overtime hours

Turnover Rate

The turnover rate is the rate at which people were leaving the Agency as at 30 June 2010.

	2006-2007	2007-2008	2008-2009	2009-2010
Turnover rate = total number of separations (FTEs) divided by the average paid FTE	10.7%	13.6%	9.5%	9.5%

In 2007-2008 the turnover rate increased by 2.9 per cent, partially due to voluntary separations arising from the transfer of residential disability group homes to the non-government sector.

Wastage Rate

The wastage rate is similar to the turnover rate, but also takes into account the number of employees who joined the Agency as newstarts, as at 30 June. If the result is negative this means that there are more people becoming employees than are exiting from the Agency.

	2006-2007	2007-2008	2008-2009	2009-2010
Wastage rate = (separation FTE – Newstart FTE)/average paid FTE	-1.1%	-0.9%	-3.0%	-2.7%

Leave

Long Service Leave

	2006-2007	2007-2008	2008-2009	2009-2010
Average number of days used per paid FTE****	3.19	3.22	3.23	3.06

**** Includes Maternity Long Service Leave

Annual Leave

	2006-2007	2007-2008	2008-2009	2009-2010
Average number of days used per paid FTE	20.6	20.6	21.6	22.0
Number of FTEs with entitlements equal to the 2 year limit	1.0	0	6.1	3.1
Number of FTEs in excess of 2 year limit	555.50	595.88	636.16	608.59

Occupational Health and Safety

The Agency is committed to a range of employee health and safety strategies. The focus in the past year has been on creating the foundations of a safety culture within the Agency and supporting managers within their workplace.

Strategic Development Achievements in 2008-2009 include:

- the contracting of Davidson Trahaire Corpsych to provide a whole of agency employee assistance scheme (counselling)
- specific targeting of the management of employees who have been injured in the workplace, including further revision of policy, the development of an injury management plan for the Agency and specialist training for Agency Injury Management Coordinators and
- the decentralisation of injury prevention staff to various business units.

The Agency received a total of 597 workers' compensation claims during 2009-2010, compared to 620 claims in the previous year. The major areas of injury were through manual handling (253 claims), falls (74 claims) and as a result of aggressive behaviour (49 claims). In 2008-2009 there were 249 manual handling claims, 76 claims from falls and 32 claims as a result of aggressive behaviour.

The cost of all claim payments for 2009-2010 was \$11.7 million, a reduction of \$1.5 million from 2008-2009 when the costs were \$13.2 million.



Superannuation Declaration

I, David Roberts, Secretary, Department of Health and Human Services, hereby certify that the Department of Health and Human Services has met its obligations under the *Superannuation Industry (Supervision) Act 1993* in respect of those employees who are members of complying superannuation schemes to which the Agency contributes.



David Roberts

Secretary

Department of Health and Human Services



Publications

Author, Division or Group	Year	Title	Publication format
Aboriginal Health Unit	2009	Are you Aboriginal or Torres Strait Islander? Information on data collection pamphlet	Pamphlet
Acute Services Reform, Care Reform	2010	Improving Time to Treatment: Tasmania's Elective Surgery Access Policy	Policy Document
Acute Services Reform, Care Reform	2010	Improving Time to Treatment: Guidelines on Procedures Not Funded to be Routinely Performed in Tasmanian Public Hospitals	Policy Document
Acute Services Reform, Care Reform	2010	Patient Information: Access to Elective Surgery	Brochure
Ahmadi, J, Javadpour, A, Pridmore, S	2009	'Epidemiology of Substance Use Among Dentistry Students.' <i>Iranian Journal of Psychiatry and Behavioral Sciences</i> 2009; 3:25-28	Journal
Ambulance Tasmania	2010	Emergency and Medical Services Business Plan (external)	Brochure
Ambulance Tasmania	2010	Ambulance Tasmania - Future Directions 2010-2013	Brochure
Anderson, L, FitzGerald, M, Luck, L	2010	'An integrative literature review of interventions to reduce violence against emergency department nurses.' <i>Journal of Clinical Nursing</i> , 19 (17-18), 2520-2530	Journal
Anderson, RD, Roddam, LF, Bettioli, S, Sanderson, K, Reid, DW	2010	'Biosignificance of bacterial cyanogenesis in the CF lung.' <i>Journal of Cystic Fibrosis</i> . 2010 May; 9(3):158-64. Epub 2010 Feb 13. PMID: 20156704	Journal
Ang, G, Pridmore, S	2009	'Theory of mind and psychiatry: an introduction.' <i>Australasian Psychiatry</i> 2009 Apr; 17(2):117-22	Journal
Ashby, M	2009	'The dying human: a view from palliative medicine.' <i>The Study of Dying</i> . Kellehear (ed) Cambridge University Press	Book Chapter
Beckett, J M, Hartley, T F, Ball, MJ	2009	'Evaluation of the Randox Colorimetric Serum Copper and Zinc.' <i>Assays Against Atomic Absorption Spectroscopy. Annals Clinical Biochemistry</i> , 2009, Vol 46, 322-326	Journal
Black, K, Reid-Searl, Dr K	Mar 2010	'An unique simulation technique to teach medication safety to nursing students.' (LPDH Hobart)	Presentation
Bradbury, RS, Champion, AC, Reid, DW	2009	'Epidemiology of Pseudomonas aeruginosa in a tertiary referral teaching hospital.' <i>Journal of Hospital Infection</i> . 2009 Oct; 73(2):151-6. Epub 2009 Aug 21 PMID: 19699556	Journal
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	National Hand Hygiene Initiative – Overview and Resources	Presentation
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	TIPCU Infection Control Audit	Presentation
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Environmental Cleaning	Presentation
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Disinfection of Patient Care Equipment	Presentation
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Influenza	Presentation
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Outbreak Management	Presentation





Author, Division or Group	Year	Title	Publication format
Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Additional Precautions	Presentation
Butler, Dr D	2009	'Diabetes and the Oral Environment'	Presentation
Butler, Dr D	2009	'Medically Necessary Dentistry and the OHST Special Care Dental Unit'	Presentation
Campbell Town Health and Community Service	2009	Residents' Handbook	Handbook
Cancer Screening and Control Services	2009	Bowel Cancer - The Facts - Prevention and Early Detection	Brochure
Cancer Screening and Control Services	2010	About Breast Screening	Brochure
Cancer Screening and Control Services	2010	The Tasmanian Cervical Screening Register	Brochure
Cao, Z, Yu, R, Dun, K, Burgess, J, Caplan, N, Greenaway, T	2010	'Presenting with severe hypocalcaemia and seizure in an adult male: A case report and literature review.' <i>Journal of Internal Medicine</i> 2010	Journal
Cao, Z, Yu, R, Dun, K, Burge, J, Caplan, N, Greenaway, T	2010	2q11.2 deletion presenting with severe hypocalcaemia, seizure and basal ganglia in an adult male	Proceedings WCIM Melbourne
Carmichael, A	2009	Island Medical Schools – Unique Contributions. <i>WONCA Rural Health Conference</i>	Conference Presentation
Carmichael, A	2009	Developments and Challenges in Medical Education. <i>ANZAME Conference Launceston 2009</i>	Conference Presentation
Carmichael, A	2009	Rural Medicine: The Way Forward. <i>2nd ICORM 2009 Conference, November 2009 Malaysia</i>	Conference Presentation
Carmichael, A	2010	'Leadership and management in service delivery, teaching and research: An integrated health system or parallel universe?' Leadership and Practice Development in Health: <i>Quality and Safety through Workplace Learning Conference. March 2010</i>	Conference Presentation
Carmichael, A	2010	Competencies in Australian Medical Education – Integrating across the vertical continuum. <i>14th Ottawa Conference. Assessment of Competencies in Medicine and the Health Care Profession. Miami May 2010</i>	Conference Presentation
Cazzoletti, L, Marcon, A, Corsico, A, Janson, C, Jarvis, D, Pin, I, Accordini, S, Bugiani, M, Cerveri, I, Gislason, D, Gulsvik, A, De Marco, R - Therapy and Health Economics Group of the European Community Respiratory Health Survey	2009	'Asthma severity according to Global Initiative for Asthma and its determinants: an international study.' European Community Respiratory Health Survey. <i>International Archives of Allergy and Immunology. 201: 151(1):70-9. Epub 2009 Aug 7.PMID: 19672098</i>	Journal
Child Health Association in partnership with Community Nutrition Unit	Apr 2010	Family Food Patch Educator Manual update	Manual
Child Health Association in partnership with Community Nutrition Unit	May 2010	Family Food Patch CD of Children's Games	CD
Child Health Association in partnership with Community Nutrition Unit	Jun 2010	Family Food Patch Project Report 2009-2010	Report
Chronic Disease Self Management Unit	2009–2010	Chronic Disease Self Management E-Update	Quarterly Electronic Newsletter



Author, Division or Group	Year	Title	Publication format
Community Nutrition Unit	Jul 2009	CNU advice paper on 'Baby Led Weaning – A Developmental Approach to the Introduction of Solids' DVD by Gill Rapley	Advice Paper
Community Nutrition Unit	Aug 2009	'Start Them Right – A Parents' Guide to Healthy Eating for Under Fives	Booklet
Community Nutrition Unit	Sep 2009	HACC Nutrition Service Annual Report	Report
Community Nutrition Unit	Oct 2009	Nutrition resources and support needs for Tasmanian Community Houses – needs assessment report	Report
Community Nutrition Unit	Sep 2009 Dec 2009, Jun/Jul 2010	Tiny Morsels issue 25, 26	Newsletter
Community Nutrition Unit	Nov 2009	Strengthening Nutrition in General Practice Short Course Evaluation Report – South	Report
Community Nutrition Unit	Dec 2009	Meeting the needs of Child Health and Parenting Services – through partnership and resource provision	Report
Community Nutrition Unit	Jan 2010	CNU advice paper on guidelines for the preparation of infant formula	Advice Paper
Community Nutrition Unit	Mar 2010	Food Security In Tasmania - A Background Document	Report
Community Nutrition Unit	Mar 2010	Newsletter Snippets on Children's Nutrition	CD
Community Nutrition Unit	Mar 2010	Strengthening Nutrition in General Practice Short Course Evaluation Report – North	Report
Community Nutrition Unit	Apr 2010	Body Image Teachers Resource	Kit
Community Nutrition Unit	Apr 2010	HACC 'Providing Food' Training Workbook	Workbook
Community Nutrition Unit	May 2010	Review of the use of the Population Health Workplace bicycle	Report
Community Nutrition Unit, in Partnership with Flinders University	Nov 2009	Development of draft nutrition resource for delivered meal services in Tasmania to provide to older adults receiving meals	Report
Community Nutrition Unit, in Partnership with Flinders University	Nov 2010	Fundraising in workplaces: what is being done and what can we do to help?	Report
Community Nutrition Unit, in Partnership with Flinders University	Dec 2009 Apr 2010	Eating Matters	Newsletter
Community Nutrition Unit, in Partnership with Flinders University	Jun 2010	Project and Evaluation Report – Nutrition in Disability Services project phase 2	Report
Cooper, PD, Van Den Broek, C, Smart, DR, Nishi, R, Eastman, D	2009	'Hyperbaric chamber attendant safety 1. Doppler analysis of decompression stress in multiplace chamber attendants.' <i>Diving and Hyperbaric Medicine</i> 2009; 39(2): 63-70	Journal
Cooper, PD, Van Den Broek, C, Smart, DR, Nishi, R, Eastman, D	2009	'Hyperbaric chamber attendant safety 2. 14-year health report of multiplace chamber attendants.' <i>Diving and Hyperbaric Medicine</i> 2009; 39(2): 63-70	Journal
Costelloe, K	2009	Eating Disorder DAA Poster	PowerPoint Presentation
Courtney-Pratt, H	Mar 2010	Assessing Evidenced Based Practice: a hospital wide audit of physiological observations. (<i>The Deteriorating Patient Conference Sydney</i>)	Presentation



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Courtney-Pratt, H, Turner, A/Prof P, Cameron-Tucker, Dr H, Reid, Dr D, Cummings, Dr E	Mar 2010	The CENTREd Model: Participant-centred Engagement for Healthcare Approach to Chronic Disease Self-Management Support (LPDH Hobart)	Presentation
Courtney-Pratt, H, Ford, K, Marlow, A, Marsden, K	Mar 2010	Quality Clinical Placement Evaluations (LPDH Hobart)	Presentation
Crombie, C, Burns, WI, Karapetis, C, Lowenthal, RM, Kirsten, F, Davidson, JA, Abell, F, Reece, WHH, Iglesias, J, De Souza, P	2009	'Randomized phase II trial of gemcitabine and either day 1 or day 8 carboplatin for advanced non-small-cell lung cancer: Is thrombocytopenia predictable?' <i>Asia-Pacific Journal of Clinical Oncology 2009; 5: 24-31</i>	Journal
Delaney, J	2010	To give a fish or learn to fish? Introducing sustainable physiotherapy services to the central highlands of Tasmania	Presentation
De Souza, P, Boyer, M, Lowenthal, R, Rosenthal, M, Wong, S, Davis, I	2009	'Pazopanib in renal cell carcinoma: efficacy and safety in phase II and III trials.' <i>Clinical Oncological Society of Australia, Annual Scientific Meeting, Gold Coast, November 2009; abstract 030. Asia-Pacific Journal of Clinical Oncology 2009; 5: suppl 2, page A147</i>	Abstract and Journal
DHHS	2009	Personal Information Protection Policy	Brochure
DHHS	2010	Collection and use of your Personal Information in a Public Hospital	Brochure
DHHS	2009	Reticulated Drinking Water in Tasmania	Brochure
Ding, C, Cicuttini, F, Jones, G	2009	'Do non-steroidal anti-inflammatory drugs affect longitudinal changes in knee cartilage volume and knee cartilage defects in older adults?' <i>American Journal of Medicine 2009; 122:836-42</i>	Journal
Ding, C, Cicuttini, F, Jones, G	2010	'Targeting IL-6 in the treatment of inflammatory and autoimmune diseases.' <i>Expert Opinion On Investigational Drugs 2010;18:1457-66</i>	Journal
Ding, C, Cicuttini, F, Boon, C, Boon, P, Srikanth, V, Cooley H, Jones, G	2010	'Knee and hip radiographic osteoarthritis predict total hip bone loss in older adults: a prospective study.' <i>Journal of Bone and Mineral Research 2010; 25:858-65</i>	Journal
Ding, C, Parameswaran, V, Cicuttini, F, Burgess, J, Quinn, S, Jones, G	2009	'Serum levels of vitamin D, sunlight exposure and knee cartilage loss in older adults: the Tasmania Older Adult Cohort (TASOAC) study.' <i>Arthritis and Rheumatism 2009; 60:1381-9</i>	Journal
Disability, Child, Youth and Family Services	2009	"Whose needs, how well met...", <i>Australia's Welfare 2009; November 2009</i>	Conference Presentation
Disability, Child, Youth and Family Services	2009	Disability, Child, Youth and Family Services Sector Newsletter, Issue 2, October 2009	Newsletter
Disability, Child, Youth and Family Services	2010	Disability, Child, Youth and Family Services Sector Newsletter, Issue 3, May 2010	Newsletter
Disability, Child, Youth and Family Services	2009	News for Tasmanian Carers of Children and Young People in Out-of-Home Care. Issue 5 (Spring 2009)	Newsletter
Disability, Child, Youth and Family Services	2010	News for Tasmanian Carers of Children and Young People in Out-of-Home Care. Issue 6 (Summer 2010)	Newsletter
Disability, Child, Youth and Family Services	2010	News for Tasmanian Carers of Children and Young People in Out-of-Home Care. Issue 7 (Autumn 2010)	Newsletter
Disability, Child, Youth and Family Services	2010	News for Tasmanian Carers of Children and Young People in Out-of-Home Care. Issue 8 (Winter 2010)	Newsletter
Disability, Child, Youth and Family Services	2010	Child Health and Parenting Service	Brochure
Dore, D, Quinn, S, Ding, C, Winzenberg, T, Jones, G	2009	Correlates of subchondral bone mineral density: a cross-sectional study. <i>Journal of Bone and Mineral Research 2009 24:2007-15</i>	Journal
Drake, C, McKenzie, D, McGregor, A, Roberts, R, Mitchell, B on behalf of Tasmanian Infection Prevention and Control Unit	2009	Antimicrobial Utilisation Surveillance Protocol	Report



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Duggan, J	2009	ROR Challenge Plan: Hobart vs USA	Presentation
Dwyer, N, Jones, G, Kilpatrick, D	2009	'Severe hepatotoxicity in a patient on bosentan upon addition of methotrexate: reversible with resumption of methotrexate without bosentan.' <i>Journal of Clinical Rheumatology</i> 2009; 15:88-9	Journal
Elliot, JG, Abramson, MJ, Drummer, OH, Walters, EH, James, AL	2009	'Time to death and mast cell degranulation in fatal asthma. <i>Respirology</i> .' 2009 Aug; 14(6):808-13. Epub 2009 Jul 29. PMID: 19659839	Journal
Epidemiology Unit	2010	St Helens Water District Cancer Investigation	Report
Epidemiology Unit	2010	Smoking and Pregnancy in Tasmania 2007	Fact Sheet
Epidemiology Unit	2010	NHS 2007-2008: Tobacco and Alcohol Fact Sheet	Fact sheet
Environmental Health Unit	Apr 2010	Guidelines for Price Tickets and Other Matters (Tobacco Products) 2009	Guideline
Evans, N	2010	Youth Justice in Tasmania. <i>Youth Justice Summit (Melbourne)</i>	Presentation
Favaloro, EJ, Bonar, R, Kershaw, G, Mohammed, S, Duncan, E, Marsden, K	2010	'Laboratory identification of factor VIII inhibitors in the real world: the experience from Australasia.' <i>Haemophilia</i> (2010), 16, 662-670	Journal
FitzGerald, M	2010	'An exceedingly good read.' <i>International Journal of Nursing Studies</i> , Guest Editorial, 47, 133-135	Journal
FitzGerald, M	Mar 2010	The Pace of Change (LPDH Hobart)	Presentation
FitzGerald, M	Jun 2010	The art of leadership maintenance (ANF Conference Hobart)	Presentation
FitzGerald, M	Jul 2010	"Fostering a culture of effectiveness through practice development" (<i>International Practice Development School, 5 Day Intensive School, Melbourne</i>)	Presentation
FitzGerald, M, Courtney-Pratt, H, Ford, K	Mar 2010	Reflection on the Run (LPDH Hobart)	Presentation
Foley, S, Quinn, S, Jones, G	2009	'Tracking of bone mass and factors that predict change from childhood to adolescence.' <i>Bone</i> 2009 44:752-7	Journal
Ford, K	Jun 2010	Practice Development Unit – Nursing and Midwifery Southern Tasmania Area Health Service (<i>The Children's Nursing Research Unit, University of Central Lancashire, UK</i>)	Presentation
Ford, K	Jul 2010	Children's experience of surgery (<i>Sheffield Hallam University and Sheffield Teaching Hospitals, UK</i>)	Presentation
Gambling Support Program	2009	Low Risk Gambling	Brochure
Gambling Support Program	2009	Need to take a break from gambling?	Brochure
Gambling Support Program	2009/2010	Grant Guidelines – Charitable Organisations Small Grants and Tasmanian Health and Wellbeing	Document and Web Page
Gambling Support Program	2010	Gambling Health Bulletin – Glenorchy, Issue 1	Newsletter
Gambling Support Program	2010	Gambling Health Bulletin – Devonport, Issue 1	Newsletter
Gambling Support Program	2010	Gambling Health Bulletin – George Town, Issue 1	Newsletter
Gambling Support Program	2010	Gambling Health Bulletin – West Coast, Issue 1	Newsletter



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Gambling Support Program	2010	Gaming Machines Facts and Myths	DVD
Gambling Support Program	2010	Woman sucked into Pokie (reprint of 2006 publication)	Book
Gambling Support Program	2009	Kids Come First Report 2009: Outcomes for Children and Young People in Tasmania	Report
Gambling Support Program	2010	Long Odds (reprint of 1997 publication)	Comic Book
Gardam, J - Launceston ICC project	2009	Launceston Integrated Care Centre Fact Sheet	DHHS Future Health Website
Gollapalli, Dr R, Naiman, Dr AN	2009	'The role of Sialendoscopy in the obstructive salivary gland diseases' <i>Tasmanian Annual Scientific Meeting RACS October 2009, Launceston</i>	Conference Presentation and Abstract
Gollapalli, Dr R, Naiman, Dr AN	2010	'ENT manifestation in Granulomatous Diseases' <i>GRAND ROUND UTAS May 2010</i>	Presentation
Goslin, A, Delaney, J	2010	'Them and us' – integrating healthcare in the Tasmanian physiotherapy context	Presentation
Good, P, Jackson, K, Ashby, M, Brumley, D	2009	'Intranasal sufentanil for cancer associated breakthrough pain.' <i>Palliative Medicine, 23: 54-58</i>	Paper
Granger, Dr RH, Bonnelame, Dr T, Daubenton, Dr J, Dreyer, Dr M, McCartney, Dr P,	2009	'Optic Nerve Head Drusen and Idiopathic Intracranial Hypertension in a 14-Year-Old Girl.' <i>Journal of Pediatric Ophthalmology and Strabismus, Vol. 46 No. 4, July/August 2009</i>	Journal
Greenaway, T	2010	'Effects of Intensification of Glycaemic Treatment on Cardiovascular Disease: The Role of Thiazolidinediones.' <i>Diabetes Management Journal 31:4-5</i>	Journal
Harpur, S	Mar 2010	'Putting it into Practice' – implementation of the Interprofessional Practice Framework at the Integrated Care Centres. <i>Paper and presentation to the Partners in Health Clinical Leadership Conference, Grand Chancellor Hobart</i>	Paper and Presentation
Harpur S, Daly, A	Mar 2010	'Networking for success' – establishing the Chronic Conditions Clinical Network. <i>Presentation at the first National Clinical Networks Conference, Melbourne</i>	Paper and Presentation
Hartley, TF	2009	'Beyond Means and SDs : Recommended Statistics for Knowledge Extraction from Accumulated Pathology Data and Your Practice Experience.' <i>Indian Journal of Clinical Biochemistry, 2009, Vol 24, Supplement, 57</i>	Journal
Hartley, TF	2010	'An Audit Questionnaire that Examines Specifically the Management of Technical Activities Clauses in ISO 15189.' <i>Indian Journal of Clinical Biochemistry, 2010, Vol 25, #1, 92-98</i>	Journal
Hartley, TF, Bowling, W, Fong, S, Gibb, A, Hen, K, Hitchens, B, Twynam-Perkins, R, Wilson, K, Zhang, J, Herbert, N	2009	'SMS Tube : A Novel way of Giving Specimen Collectors 24/7 Mobile Access to Our Specimen Requirements Database.' <i>Indian Journal of Clinical Biochemistry, 2009, Vol 24, Supplement, 198 –199</i>	Journal
Herzfeld, M - The Community Nutrition Unit	Mar 2010	Building on the Evaluation of the Tasmanian Breastfeeding Coalition. 4 years on	Report
Hilder, B, Wright, CA, Schneider-Kolsky, ME	2009	'Meeting the research agenda in Australian radiation therapy: the current picture.' <i>Journal of Radiotherapy in Practice , Volume 8 , Issue 02 , Jun 2009 , pp 67</i>	Journal
Hilder, B	2010	'Comparison of fiducial and bony anatomy match with the introduction of implanted gold seed markers in the prostate gland.' <i>2010 The Radiographer, 57 (2): 21-25</i>	Journal
Hitchens, P, Blizzard, L, Jones, G, Day, L, Fell, J	2009	'The incidence of race day jockey falls in Australia during the 2002-2003 to 2005-2006 racing seasons.' <i>The Medical Journal of Australia 2009 190:83-86</i>	Journal



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Hodge, K	Mar 2010	'Chemotherapy Competency Assessment in Chemotherapy/Biotherapy Administration.' <i>Leadership and Practice Development in Health: Quality and Safety through Workplace Learning</i>	Presentation
Hodge, K	2010	'Chemotherapy Competencies in Chemotherapy/Biotherapy Administration.' <i>Cancer Nurses Society of Australia Conference – Perth</i>	Presentation
Hodge, K	2010	'Practice Development and Mucositis Innovation.' Presented at <i>Cancer Nurses Society of Australia Conference – Perth</i>	Presentation
Hodge, K	2010	Caring for your Mouth after Cancer Chemotherapy or Radiation Therapy	Pamphlet
Housing Innovations Unit	2009-2010	Nation Building Economic Stimulus Plan. Housing Innovations Update Issues 6 - 13	Newsletter
Housing Innovations Unit	2010	Nation Building Economic Stimulus Plan – Thyne House Accommodation Project	Brochure
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Homelessness Reforms – Tasmania	Newsletter
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Aboriginal Housing in Tasmania, Issue 1	Newsletter
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Same House Different Landlord	Brochure
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Specialist Intervention Tenancy Support	Brochure
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Supported Residential Facilities	Brochure
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Questions and Answers – Supported Accommodation Facility, Grove Street, Ulverstone	Brochure
Housing Tasmania, Homelessness and Indigenous Policy, Projects and Reform Unit, Housing Strategy	2010	Homelessness Implementation Plan	Fact sheet
Human Services	2010	Realignment of Human Services - Head Office Functions - May 2010	Fact Sheet
Irhimeh, MR, Fitton, JH, Lowenthal, RM	2009	'Pilot clinical study to evaluate the anticoagulant activity of fucoidan.' <i>Blood Coagulation and Fibrinolysis 2009; 20: 607-610</i>	Journal
Irhimeh, MR, Curry, JD, Skibola, C, Smith, MT, Fitton, H, Lowenthal, RM	Nov 2009	Specific Seaweed Extract Induce Apoptosis in Non-Hodgkin's Lymphoma. <i>Blood (American Society of Haematology Annual Meeting Abstracts), Nov 2009; 114: 4810</i>	Journal



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Irhimeh, MR, Nott, L, Lowenthal, RM, Oliver, L, Wiese, M, Fitton, JH	2010	'Investigation of safety, tolerability and activity of brown seaweed <i>Undaria pinnatifida</i> in patients with advanced cancer.' <i>AACR American Association for Cancer Research Scientific Meeting, April 17-21, 2010</i>	Poster Presentation
Iliano-Burns, S, Wang, XF, Ayton, J, Jones, G, Seeman, E	2009	'Skeletal and Hormonal Responses to Sunlight Deprivation in Antarctic Expeditioners.' <i>Osteoporosis International 2009 20:1523-8</i>	Journal
Jones, G, Sebba, A, Gu, J, Lowenstein, M, Calvo, A, Gomez-Reino, J, Siri, D, Tomšič, M, Blackburn, R, Woodworth, T, Genovese, M	2010	'Comparison of tocilizumab monotherapy versus methotrexate monotherapy in patients with moderate to severe rheumatoid arthritis.' <i>Annals of the Rheumatic diseases 2010 69:88-96</i>	Journal
Kandane-Rathnayake, RK, Matheson, MC, Simpson, JA, Tang, ML, Johns, DP, Mészáros, D, Wood-Baker, R, Feather, I, Morrison, S, Jenkins, MA, Giles, GG, Hopper, J, Abramson, MJ, Dharmage, SC, Walters, EH	2009	'Adherence to asthma management guidelines by middle-aged adults with current asthma.' <i>Thorax. 2009 Dec; 64(12):1025-31</i>	Journal
Keatinge, D, Stevenson, K, FitzGerald, M	2009	'Parents perceptions and needs of children's hospital discharge information.' <i>International Journal of Nursing Practice, 15(4), 341-347</i>	Journal
Kelleher, S, -Kingston Community Health Centre	2009-2010	Kingborough Huon Crier	Bi-monthly Booklet
Kelleher, S, -Kingston Community Health Centre	2009-2010	Centre Services	Pamphlet
Kelleher, S, -Kingston Community Health Centre	2009-2010	"The Tortoises" social walking	Pamphlet
Kelleher, S, -Kingston Community Health Centre	2009-2010	"Strong People Stay Young" strength training program	Pamphlet
Kemp, A, Ponsonby, AL, Dwyer, T, Cochrane, JA, Pezic, A, Carmichael, A, Carlin, J, Jones, G	2009	'The interaction between early life upper respiratory tract infection and birth during the pollen season on rye-sensitized hay fever and ryegrass sensitization - a birth cohort study', <i>Paediatric Allergy and Immunology, October (Published online) pp. e-Journal . ISSN 0905-6157 (2009)</i>	Referred Article
Khor, YH, Teoh, AK, Lam, SM, Mo, DC, Weston, S, Reid, DW, Walters, EH	2009	Increased vascular permeability precedes cellular inflammation as asthma control deteriorates. <i>Clinical and Experimental Allergy. 2009 Nov;39(11):1659-67. PMID: 19860817</i>	Journal
Kimber, V, Pridmore, S	2009	'Self-enucleation of one eye.' <i>Australian and New Zealand Journal of Psychiatry 2009; 43:1084</i>	Journal
Kimble, B	Oct 2009	'Peri-operative Management of Anti-platelet agents.' Annual Scientific Meeting, <i>Tasmanian College of Surgeons</i>	PowerPoint Presentation
Kimble, B	Dec 2009	'Peri-operative Management of Antiplatelet Agents.' <i>Tasmanian Urological Society Annual Meeting</i>	PowerPoint Presentation
Kimble, B	Nov 2009	'What every Pharmacist should know about Cardiovascular Disease.' <i>Pharmaceutical Society Seminar</i>	PowerPoint Presentation
Kotsimpos, T, Waterer, G, Jenkins, C, Kelly, PM, Cheng, A, Hancox, RJ, Holmes, M, Wood-Baker, R, Bowler, S, Irving, L and Thompson, P - Thoracic Society of Australia and New Zealand, HINI Influenza 09 Task Force	2010	Influenza A/H1N1_09: Australia and New Zealand's winter of discontent. <i>American Journal of Respiratory and Critical Care Medicine. 2010 Feb 15;181(4):300-6</i>	Journal
Lakeman, R, FitzGerald, M	2009	'The ethics of suicide research: The views of ethics committee members'. <i>Crisis: The Journal of Crisis Intervention and Suicide Prevention, 30(1), 13-19</i>	Journal



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Lakeman, R, FitzGerald, M	2009	'Ethical suicide research: a survey of researchers.' <i>International Journal of Mental Health Nursing</i> , 18, 10-17	Journal
Legislative Review and Statutory Services, Chief Nurse and Allied Health	2009	Consultation Paper: Pharmacy Regulation: ongoing regulation for the ownership and registration of pharmacy business premises in Tasmania	Consultation Paper
Lowenthal, RM, Tuck, DT, Ragg, SR	2009	'Safety and efficacy of autografts in young and old lymphoma and myeloma patients: a comparison study.' Congress "New drugs and hemopoietic stem cell transplantation in oncohematological diseases of the elderly" Rome November 5-7 2009	Poster presentation
McBride, J, Buikstra, E, FitzGerald, M	2010	'Investigation of febrile passengers detected by infrared thermal scanning at an international airport.' <i>Australia and New Zealand Journal of Public Health</i> , 34(1), 5-10	Journal
McCallum, RW, Burgess, JR, Greenaway, TM	2009	'Comparison of the Framingham and United Kingdom Prospective Diabetes Study cardiovascular risk equation in Australian patients with type 2 diabetes from Fremantle Diabetes Study.' <i>Med J Aust</i> 191:47-48, 2009	Journal
McKenzie, D – Pharmacy Department, RHH	2009	Tuberculosis – A history of chemotherapy	Presentation
Mak, M, McAdam, D, Giumelli, L, Turner, A	2009	Audit of Parenteral Nutrition Services at the RHH	Conference Proceedings Paper
Meads, DM, McKenna, SP, Doward, LC, Pokrzywinski, R, Revicki, D, Hunter, C	2010	'Development and validation of the Asthma Life Impact Scale (ALIS).' <i>GA Glendenning Respiratory Medicine</i> 2010;104:633-643	Journal
Mészáros, D, Dharmage, SC, Matheson, MC, Venn, A, Wharton, CL, Johns, DP, Abramson, MJ, Giles, GG, Hopper, JL, Walters, EH	2010	'Poor lung function and tonsillectomy in childhood are associated with mortality from age 18 to 44.' <i>Respiratory Medicine</i> . 2010 Jun; 104(6):808-15. Epub 2010 Jan 15. PMID: 20079616	Journal
Maddox, I, Smart, EC, Bishop, DR, Warrick, LJ	2009	'The impact of performing spirometry on shunting across a patent foramen ovale.' <i>Diving and Hyperbaric Medicine</i> 2009; 39(4): 213-5	Journal
Maruzaira, H, Jamil, B, Salmi, A, Pridmore, S	2009	'Spectrum of Psychiatric disorders in children with epilepsy: a Malaysian sample.' <i>International Medical Journal</i> 2009; 16: 113-116	Journal
Meyer, D, Wright, S, Ragg, S	2009	'From the FACScan to the FACSCanto II.' <i>Paper presented at the 2009 Australasian Flow Cytometry Group Meeting, Brisbane</i>	Paper
Mitchell, B	2010	'Staphylococcus Aureus Bacteraemia.' <i>Presented at the Australasian SE Asia Hand Hygiene Collaborative Workshop, Cairns, June 2010</i>	Presentation
Mitchell, B, Brown, S, Wells, A, McGregor, A - Tasmanian Infection Prevention and Control Unit	2009	Sharing the Responsibility – Tasmanian Healthcare Associated Infection Prevention Strategy	Strategy
Mitchell, B, Limmer, L, Wells, A, Brown, S, McGregor, A - Tasmanian Infection Prevention and Control Unit	2009	Hand Hygiene Indicator Protocol	Protocol
Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Tasmanian Acute Public Hospitals Healthcare Associated Infection Surveillance Report. <i>Report No. 2</i>	Report
Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Tasmanian Acute Public Hospitals Healthcare Associated Infection Surveillance Report. <i>Report No. 3</i>	Report



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Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2010	Tasmanian Acute Public Hospitals Healthcare Associated Infection Surveillance Report. <i>Report No. 4</i>	Report
Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2010	Tasmanian Acute Public Hospitals Healthcare Associated Infection Surveillance Report. <i>Report No. 5</i>	Report
Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Staphylococcus Aureus Bacteraemia Surveillance	Protocol
Mitchell, B, McGregor, A, Brown, S, Wells, A - Tasmanian Infection Prevention and Control Unit	2009	Clostridium Difficile Infection (CDI) Surveillance	Protocol
Mitchell, B, McGregor, A, Coombs, G	2009	'Prevalence of MRSA colonisation in Tasmanian rural hospitals.' <i>Healthcare Infection, 14 (4), 159-163</i>	Journal
Naiman, Dr AN	2009	Sialendoscopy – The new technique for assessment and treatment of salivary glands diseases. <i>Calvary Health Care Tasmania GP Professional Development 2009</i>	Presentation
Naiman, Dr AN	2009	'Paediatric airway emergencies. Which role the ENT has?' Grand Round 2009	Presentation
Naiman, Dr AN	2009	'Evaluation and management of the patients with a neck mass.' <i>AstraZeneca GP Professional Development 2009</i>	Presentation
Nash, T	Jul 2009	Charcots Disease	Brochure
Nash, T	Jul 2009	Foot Ulcers	Brochure
Nott L, Lowenthal, RM	2009	'Vitamin D Deficiency in Early Stage Breast Cancer Patients in Tasmania.' <i>MOGA (Medical Oncology Group of Australia) ASM 2009</i>	Poster Presentation
Oral Health Services Tasmania	2009	Special Care Dental Services - Information for Patients	Brochure
Oral Health Services Tasmania	2010	Dental Services under Medicare for People with Chronic and Complex Conditions	Fact Sheet
Oral Health Services Tasmania	2010	Dental Procedure - Apicectomy	Information Sheet
Oral Health Services Tasmania	2010	Dental Procedure – Managing Dry Mouth (Xerostomia)	Information Sheet
Oral Health Services Tasmania	2010	Dental Procedure – Mouth (oral) Biopsy	Information Sheet
Oral Health Services Tasmania	2010	Dental Procedure – Removal of Wisdom Teeth	Information Sheet
Picaelli, H, Tixeira, M, De Andrade, D, Myczkowski, M, Luisotto, T, Yeung, L, Fonoff, E, Pridmore, S, Marcolin, M	2010	'Repetitive transcranial magnetic stimulation is efficacious as an add-on to pharmacological therapy in complex regional pain syndrome (CRPS) Type 1.' <i>The Journal of Pain 2010 Apr 27</i>	Journal
Ponsonby, AL, Williamson, E, Smith, K, Bridge, D, Carmichael, A, Jacobs, A, Burrill, J, Ollington, N, Keefe, J, Dwyer T	2009	'Children with low literacy and poor stereoacuity: an evaluation of complex interventions in a community-based randomised trial.' <i>Epidemiology 15/5 :311-21, 2009</i>	Journal



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Population Health	2010	Information for Rosebery Residents; What you need to know about lead in your environment	Fact Sheet
Population Health	2010	Information for Rosebery Residents about arsenic in the environment	Fact Sheet
Population Health	2010	What you need to know about zinc	Fact Sheet
Population Health	2010	What you need to know about cadmium	Fact Sheet
Population Health	2010	Metal Poisoning and Pets	Fact Sheet
Population Health Priorities	2010	For Families: information to support healthy eating and physical activity	Website Move Well Eat Well
Pratap, U, Quinn, S, Blizzard, LB, Reid, DW	2010	'Population-based study of cystic fibrosis disease severity and haemochromatosis gene mutations.' <i>Respirology</i> . 2010 Jan; 15(1):141-9.	Journal
Pridmore, S	2009	'Predicament suicide: concept and evidence.' <i>Australasian Psychiatry</i> . 2009 Apr; 17(2):112-6	Journal
Pridmore, S	2009	'Australian Aboriginal stories and psychopathology.' <i>Asian Journal of Psychiatry</i> 2009; 2:139-142	Journal
Pridmore, S	2010	'Suicide and mental disorder: the legal perspective.' <i>Medical Journal of Australia</i> 2010; 193: 184-185	Journal
Pridmore, S, Abusah, P	2009	'Derailment between opposites: a subclass.' <i>Australian and New Zealand Journal of Psychiatry</i> 2009; 43:87-89	Journal
Pridmore, S, Bowen P	2009	'Suicide, mental disorder and responsibility.' <i>Journal of Psychiatric Intensive Care</i> 2009; 5:61-65	Journal
Pridmore, S, Dale, J	2009	'Disease mongering: the overlooked legs'. <i>Internal Medicine Journal</i> 2009; 39:343-344	Journal
Pridmore, S, Dale, J	2009	'Reciprocal smiling in negative schizophrenia. ' <i>Australian and New Zealand Journal of Psychiatry</i> 2009; 43: 690	Journal
Pridmore, S, Dale, J, Ahmadi, J	2010	'Lord Clive did not suffer a mood disorder.' <i>Australasian Psychiatry</i> 2010; 18: 28-31	Journal
Pridmore, S, Fujiyama, H	2009	'Suicide in the Northern Territory, 2001-2006.' <i>Australian and New Zealand Journal of Psychiatry</i> 2009; 43:1126-1130	Journal
Pridmore, S, Jamal, M	2009	'Two models of suicide.' <i>Australasian Psychiatry</i> 2009; 17: 466-471	Journal
Pridmore, S, Keynon, W	2010	'Darwin on the emotions of the insane.' <i>Australasian Psychiatry</i> 2010; 18: 295-297	Journal
Pridmore, S, Knight, S	2009	'Nullandi: the first name in neurophysiology and cognitive therapy.' <i>Australasian Psychiatry</i> 2009 17:59	Journal
Pridmore, S, McArthur, M	2009	'Suicide and Western culture.' <i>Australasian Psychiatry</i> 2009; 17:42-50	Journal
Pridmore, S, McArthur, M	2010	'An observers' typology of suicide.' <i>Australasian Psychiatry</i> 2010; 18: 46-48	Journal
Ray, U	Nov 2009	'Effective Use of Currently Available Cardiac Markers.' <i>Association of Clinical Biochemists of India CON Kochi, India</i>	Presentation
Ray, U	Nov 2009	'Total Quality Management In the Laboratory Medicine.' <i>Association of Clinical Biochemists of India BICON Kochi, India</i>	Presentation
Ray, U	Nov 2009	'Advancement in the Practice of Clinical Chemistry.' <i>Association of Biochemists of India CBICON Kochi, India</i>	Presentation
Ray, U	Feb 2010	'Natriuretic Peptides. RCPA-AACB' <i>Chemical Pathology Course, Hobart</i>	Presentation
Ray, U	Oct 2009	'Aspirin and Insulin in Acute Ischaemic Heart Disease.' <i>AM. Pathology Symposium, Hobart</i>	Presentation



Author, Division or Group	Year	Title	Publication format
Reform Implementation Unit	2009	<i>Reform Implementation Unit Sector Newsletter 'Issue 2'</i>	Newsletter
Reform Implementation Unit	2009	<i>Reform Implementation Unit Sector Newsletter 'Issue 3'</i>	Newsletter
Reform Implementation Unit	2009	<i>Reform Implementation Unit Sector Newsletter 'Issue 4'</i>	Newsletter
Reform Implementation Unit	2009	<i>Reform Implementation Unit Sector Newsletter 'Issue 5'</i>	Newsletter
Reform Implementation Unit	2009	Unit Pricing and Resource Allocation Framework	Fact Sheet
Reform Implementation Unit	2009	Action Research Project	Information Sheet
Reform Implementation Unit	2009	Area Advisory Group	Fact Sheet
Reform Implementation Unit	2009	Key Core Competency Funding	Fact Sheet
Reform Implementation Unit	2009	Out-of-Home Care Questions from the Community	Fact Sheet
Reform Implementation Unit, Disability Services	2009	Adult Respite Services	Fact Sheet
Reform Implementation Unit	2009	Community Partnership Team	Fact Sheet
Reform Implementation Unit	2010	Resource Allocation and Unit Pricing Project	Fact Sheet
Reform Implementation Unit	2010	Service Co-ordination, Disability Services	Fact Sheet
Reform Implementation Unit	2010	New Changes in Disability Services	Fact Sheet
Reform Implementation Unit	2010	New Functions for Reform Implementation Unit	Fact Sheet
Reform Implementation Unit,	2010	Disability Children's Respite Services Southern Tasmania	Fact Sheet
Reform Implementation Unit	2010	Disability Children's Respite Services North West Tasmania	Fact Sheet
Reform Implementation Unit	2010	Disability Services Gateway Services	Brochure
Reform Implementation Unit	2010	2010 Community Sector Excellence Awards	Information Package
Reform Implementation Unit	2010	Disability Respite Services	Fact Sheet
Reform Implementation Unit, Disability Services	2010	Community Access (Day Support Disability Services)	Fact Sheet
Reform Implementation Unit, Disability Services	2009	Adult Respite Services	Fact Sheet
Reform Implementation Unit, Disability Services	2009	Easy English. Area Advisory Group	Fact Sheet
Reform Implementation Unit, Disability Services	2009	Easy English. Clients and Families Gateway Services	Information Sheet
Reform Implementation Unit, Disability Services	2009	Changes to Your Services	Fact Sheet
Reform Implementation Unit, Disability Services	2009	What is a Gateway Service?	Fact Sheet



Author, Division or Group	Year	Title	Publication format
Reid, DW, Anderson, GJ, Lamont, IL	2009	'Role of lung iron in determining the bacterial and host struggle in cystic fibrosis.' <i>American Journal of Physiology. Lung Cellular and Molecular Physiology</i> . 2009 Nov; 297(5):L795-802.	Journal
Scott, D, Blizzard, L, Fell, J, Jones, G	2009	'Pedometer determined ambulatory activity, body composition and leg strength in community dwelling seniors aged 50-79 years.' <i>Medicine and Science in Sports and Exercise</i> 2009 41:383-9	Journal
Scott, D, Blizzard, L, Fell, J, Jones, G	2009	'Statin-therapy, muscle function and falls risk in community dwelling older adults.' <i>QJM: Monthly Journal of the Association of Physicians</i> 2009 102:625-33	Journal
Seal, J, Gall, S, Venn, A, Taylor, R	2010	'Folic acid fortification and folate status of Australian women: nutrition monitoring implications.' <i>PHAA Food Futures Conference</i>	Conference Abstract
Sexual Health	2009	In vivo and in vitro efficacy of chloroquine for Plasmodium malariae and P. Ovale in Papua, Indonesia	Presentation
Sexual Health	2009	'Chlamydia trachomatis in Tasmania 2001–2007: rising notification trends.' <i>Australian and New Zealand Journal of Public Health</i> , 2010, vol.34, no.2, 120 -124	Journal
Shannon, Dr E	Oct 2009	'Tasmania's Health Plan: measuring program performance using the Tasmanian Government Project Management Framework.' <i>Australian Health and Hospitals Association 2009 National Congress Shaping Up in Health: How does Australia become the world's best? Hobart, 7-9 October</i>	Poster Paper
Shannon, Dr E	Dec 2009	'Health Policy and the Advocacy Coalition Framework'. <i>Public Administration Today</i> . (Issue 20, October–December 2009), 49-63	Referred Journal Article
Shannon, Dr E	Jan 2010	"Sailing through the 'Perfect Storm': Health Policy and Planning in Tasmania". <i>Public Policy Network Conference. University of Tasmania, Hobart 28 January–29 January 2010</i>	Conference Paper
Shannon, Dr E	Feb 2010	"What is project success? The Tasmania's Health Plan experience". <i>Tasmanian Branch of the Australian Institute of Project Management, Hobart, Tasmania. Customs House Hotel. 18 February 2010</i>	Presentation
Shaw, K, Stephens, N, Coleman, D O'Sullivan, M	2009	Role of the general practitioner in testing for genital chlamydia trachomatis infections: an analysis of enhanced surveillance data. <i>Sexual Health</i> , 2009, 6, 208-212	Journal
Smart, D	2009	2009 Royal Australian Navy Medical Officer's Course in Diving Medicine, HMAS Penguin, Sydney	Course Handbook
Smart, D	2010	2010 ANZHMG Introductory Course in Diving and Hyperbaric Medicine, Prince of Wales Hospital, Sydney	Course Handbook
Smart, D	2010	'Health risk management in the Tasmanian abalone diving industry.' <i>Diving and Hyperbaric Medicine</i> 2010; 40(2): (in press)	Journal
Smart, D	2010	'Validation of Tasmania's aquaculture industry bounce diving schedules using Doppler analysis of decompression stress.' Divers with neurological presentations; a series of illustrative cases and a review of treatment. Co-Author of Medical Services Advisory Committee Submission – Federal Government MSAC 1054.1 Hyperbaric Oxygen Therapy. <i>39th Annual Scientific Meeting of the South Pacific Underwater Medicine Society May 2010</i>	Presentation and Conference Proceedings
Smart, D, Bennett, M	2010	'ANZHMG statement on the administration of mild hyperbaric oxygen therapy.' <i>Diving and Hyperbaric Medicine</i> 2010; 40(2): 78-82	Journal
Smart, D, Cameron P, Jelinek J, Kelly A-M, Heyworth J, Brown A. Churchill Livingstone	2009	'Oxygen Therapy in Emergency Medicine.' Smart DR. in <i>Textbook of Adult Emergency Medicine 3rd edition Harcourt Publishers Ltd, London UK 2009</i>	Book Chapter
Smart, D, Cameron P, Jelinek J, Kelly A-M, Heyworth J, Brown A. Churchill Livingstone	2009	Dysbarism. Smart DR. <i>Textbook of Adult Emergency Medicine 3rd edition Harcourt Publishers Ltd, London UK. 2009</i>	Book Chapter



Author, Division or Group	Year	Title	Publication format
Sohal, SS, Reid, D, Soltani, A, Ward, C, Weston, S, Muller, HK, Wood-Baker, R, Walters, EH	2010	'Reticular basement membrane fragmentation and potential epithelial mesenchymal transition is exaggerated in the airways of smokers with chronic obstructive pulmonary disease.' <i>Respirology</i> 2010, Jul 12	Journal
Spring Bay Community and Health Centre	2010	<i>East Coast Health and Wellbeing Newsletter</i> - March, June, September	Newsletter
Stansbie, V	May 2010	SGA Dialysis Patients	DAA ePoster
Statewide and Mental Health Services	2009	Building the Foundations for Mental Health and Wellbeing: A Strategic Framework and Action Plan for Implementing Promotion, Prevention and Early Intervention (PPEI) Approaches in Tasmania: A Summary and Government Response September 2009	Paper
Statewide and Mental Health Services	2009	Mental Health Services Consumer and Carer Participation Review September 2009	Paper
Statewide System Development	2009	Connecting Care: Chronic Disease Action Framework for Tasmania: 2009–2013 (full version)	Policy
Statewide System Development	2009	Connecting Care: Chronic Disease Action Framework for Tasmania: 2009–2013 (summary)	Flyer
Statewide System Development	Jul 2009 - Mar 2010	Tasmania's Health Plan ACTION	Monthly Newsletter
Statewide System Development	Sep 2009	<i>Tasmania's Health Plan Community Forums Report of Proceedings</i>	Report
Statewide System Development	Sep 2009	<i>Tasmania's Health Plan Progress Report</i>	Report
Statewide System Development	Jan 2010	<i>Tasmania's Health Plan Progress Report</i>	Report
Statewide System Development	Mar 2010	<i>Tasmania's Health Plan Progress Report</i>	Report
Statewide System Development	Apr 2010	<i>Tasmania's Health Plan Community Forums Report of Proceedings</i>	Report
Statewide System Development - Clarence ICC/GP	Aug, Sep, Nov, Dec 2009 Jan 10	Clarence Integrated Care Centre (ICC) and GP Superclinic Project Update	Monthly Fact Sheet
Statewide System Development - Clarence ICC/GP	Sep 2009	Clarence Community Health Centre Newsletter – No. 1	Newsletter
Statewide System Development - Clarence ICC/GP	Oct 2009	A new Integrated Care Centre and GP Superclinic for Clarence Community (Clarence School for Seniors)	Presentation
Statewide System Development - Clarence ICC/GP	Nov 2009	A new Integrated Care Centre and GP Superclinic for Clarence Community (Howrah School for Seniors)	Presentation
Statewide System Development - Clarence ICC/GP	2009	Clarence Community Health Centre Newsletter – No. 2	Newsletter
Statewide System Development - Clarence ICC/GP	Feb, Mar, Apr, May, Jun 2010	Clarence Integrated Care Centre (ICC) and GP Superclinic Project Update	Monthly Fact Sheet
Statewide System Development - Clarence ICC/GP	Mar 2010	Clarence Integrated Care Centre (ICC) and GP Superclinic Project Timelines	Fact Sheet
Statewide System Development - Clarence ICC/GP	Mar 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community (Rotary)	Presentation



Author, Division or Group	Year	Title	Publication format
Statewide System Development - Clarence ICC/GP	Mar 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community (Private Allied Health and Pharmacists)	Presentation
Statewide System Development - Clarence ICC/GP	Apr 2010	Clarence Integrated Care Centre and GP Superclinic and the Risdon Vale Community (FAQs)	Fact Sheet
Statewide System Development - Clarence ICC/GP	Apr 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community (GP Community)	Presentation
Statewide System Development - Clarence ICC/GP	Apr 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community (Risdon Vale Community)	Presentation
Statewide System Development - Clarence ICC/GP	Apr 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community (Clarence Community)	Presentation
Statewide System Development - Clarence ICC/GP	May 2010	A new Integrated Care Centre and GP Superclinic for Clarence Community: New Building Presentation (Risdon Vale Community)	Presentation
Statewide System Development	Sep 2009	Your Care, Your Say: Consumer and Community Engagement (September 2009)	Position Paper
Statewide System Development	Dec 2009	Your Care, Your Say: Consumer and Community Engagement Strategic Framework and Action Plan (December 2009)	Framework and Action Plan
Stephens, N, O'Sullivan, M, Coleman, D, Shaw, K	2010	Chlamydia trachomatis in Tasmania 2001–2007: rising notification trends. <i>Australian and New Zealand Journal of Public Health</i> , 2010, vol.34, no.2, 120–124	Journal
Tasmanian Government	2009	<i>Tasmanian Food and Nutrition Policy 2009 Progress Report</i>	Report
Tasmanian School Canteen Association in partnership with Community Nutrition Unit	Jun 2010	Coolcanteen Accreditation Kit (update)	Kit
Taylor, B	2009	Hanging loose – a case study	Presentation
Taylor, Dr R	2009	Annual Report on the Operation of the Radiation Protection Act 2005 for the 2008–2009 financial year	Annual Report
Tegg, EM, Thomson, RJ, Stankovich, JM, Bank, A, Flowers, C, McWhirter, R, Panton, J, Piaszczyk, A, Bahlo, M, Marsden, KA, Lowenthal, RM, Foote, SJ, Dickinson, J	2010	'Evidence for a common genetic aetiology in high-risk families with multiple haematological malignancy subtypes.' <i>Br J Haematology</i> , 2010 (in press)	Journal
Thiele, J, Nimmo, R, Quinn, S, Rowell, W, Jones, G	2009	'A randomized single blind crossover trial comparing leather and commercial wrist splints for treating chronic wrist pain in adults.' <i>BMC Musculoskeletal Disorders</i> 2009, 10:129	Journal
Timpson, NJ, Tobias, JH, Richards, JB, Soranzo, N, Duncan, EL, Sims, AM, Whittaker, P, Kumanduri, V, Zhai, G, Glaser, B, Eisman, J, Jones, G, Nicholson, G, Prince, R, Seeman, E, Spector, T, Brown, MA, Peltonen, L, Davey Smith, G, Deloukas, P, Evans, DM	2009	'Common variants in the region around Osterix are associated with bone mineral, density and growth in childhood.' <i>Human Molecular Genetics</i> 2009 18:1510–17	Journal
Verrell E, Handley, P	Mar 2010	Quality Education for Safe Workplace Learning to Manage Aggression (LPDH, Hobart)	Presentation
Walters, EH, Dawson DJ	2009	Whole-of-hospital response to admission access block: the need for a clinical revolution. <i>The Medical Journal of Australia</i> 2009 Nov 16;191(10):561–3	Journal



Author, Division or Group	Year	Title	Publication format
Walters, JA, Turnock, AC, Walters, EH, Wood-Baker, R	2010	Action plans with limited patient education only for exacerbations of chronic obstructive pulmonary disease. <i>Cochrane Database of Systematic Reviews 2010 May 12;5:CD005074. Review. PMID: 20464737 [PubMed - indexed for MEDLINE]</i>	Journal
Wanandy, T	2009	Pharmacology in the Older Client. Level I Gerontology Course. Australian Physiotherapy Association	Presentation
Webb, P	Dec 2009	Guidelines for Referral to Podiatry and Assessment of the High Risk Foot	Guideline
Wells, A	2009	Infection Control and Multi Dose Vials	Presentation
Wen, C, Young, M, Hercus, M, Skala, M	2009	Image Guided Adaptive IMRT using CBCT	Presentation
West, A, Kobi, R, Bradley, T	Mar 2010	The Transition Train – All Aboard - Professional development for the transition nurse in the Emergency Department of the Royal Hobart Hospital (LPDH Hobart)	Presentation
Williams J	May 2010	Re-evaluation of the Tasmanian Breastfeeding Coalition	Conference Abstract
Wood-Baker, R, Cochrane, B, Naughton, MT	2010	'Cardiovascular mortality and morbidity in chronic obstructive pulmonary disease: the impact of bronchodilator treatment.' <i>Internal Medical Journal 2010 Feb; 40(2):94-101. Epub 2009 Oct 22. PMID: 19849745 [PubMed - in process]</i>	Journal
Wren, C, Moriarty, H, Marsden, K, Tegg, E	2010	Cytogenetic investigations of chronic lymphocytic leukaemia. <i>Cancer Genetics Cytogenetics (2010) 34:48</i>	Journal
Wright, N, Wright, S, Tegg, E, Lowenthal, RM, Ragg, S	2009	Safety and Efficacy of Autografts Containing Reduced Numbers (2×10^6/kg) of CD34+ Blood Stem Cells: A Comparison Study. <i>Bone Marrow Transplant. Scientists Association of Australasia, Annual Scientific Meeting, Adelaide, October 2009</i>	Poster Presentation
Yin, J, Dwyer, T, Riley, M, Cochrane, J, Jones, G	2010	The association between maternal diet during pregnancy and bone mass of the children at age 16. <i>European Journal of Clinical Nutrition 2010 64:131-7</i>	Journal
Young, M	2009	Image Guided IMRT for Prostate and Pelvic Lymph Nodes in High Risk Prostate Patients treated at the RHH	Presentation



Public Interest Disclosure

The *Public Interest Disclosure Act 2002* (the Act) came into effect on 1 January 2004. Its purpose is to encourage and facilitate disclosures about the improper conduct of public officers or public bodies.

The Agency is committed to the aims and objectives of the Act. The Agency recognises the value of transparency and accountability in its administrative and management practices. The Agency also supports the making of disclosures that reveal corrupt conduct, conduct involving a substantial mismanagement of public resources, or conduct involving a substantial risk to public health and safety or the environment.

The Agency does not tolerate improper conduct by its staff, or the taking of reprisals against those who come forward to disclose such conduct. The Agency will take all reasonable steps to protect people who make such disclosures from any detrimental action in reprisal for making the disclosure. The Agency will also afford natural justice to any person who is the subject of a disclosure.

During 2009-2010 the Agency received no Public Interest Disclosure reports.

Further information on the *Public Interest Disclosure Act 2002* can be found on the Tasmanian Legislation website at <http://www.thelaw.tas.gov.au>.





Legislation

Legislation Administered by the Agency as at 30 June 2010

The Agency administers a wide range of legislation as detailed in the *Administrative Arrangements Order (No. 2) 2009*, made under the *Administration Arrangements Act 1990*.

An Administrative Arrangements Order assigns to each Minister the Agency and enactments for which portfolio the Minister has responsibility. Each Agency is responsible to the Minister for the administration of the enactments specified in that order.

As at 30 June 2010, the Agency administered a total of 45 Acts and associated subordinate legislation; 6 Acts and associated subordinate legislation for the Minister for Children, 33 Acts and associated subordinate legislation for the Minister for Health and 6 Acts and associated subordinate legislation for the Minister for Human Services.

Minister for Children:

Adoption Act 1988

Child Protection (International Measures) Act 2003

Children, Young Persons and Their Families Act 1997

Children, Young Persons and Their Families (Transitional and Savings Provisions) Act 1998

Surrogacy Contracts Act 1993

Youth Justice Act 1997

except in so far as it relates to the establishment and operation of the Magistrates Court (Youth Justice Division) (see *Minister for Justice*)

Minister for Health:

Alcohol and Drug Dependency Act 1968

Ambulance Service Act 1982

Anatomical Examinations Act 2006

Blood Transfusion (Limitation of Liability) Act 1986

Chiropractors and Osteopaths Registration Act 1997

Dental Practitioners Registration Act 2001

Dental Prosthetists Registration Act 1996

Fluoridation Act 1968

Food Act 2003

Health Act 1997

Health Professionals (Special Events Exemption) Act 1998

Health Service Establishments Act 2006

Health Services Act 1960

HIV/AIDS Preventive Measures Act 1993

Hospitals Act 1918

Human Cloning for Reproduction and Other Prohibited Practices Act 2003

Human Embryonic Research Regulation Act 2003

Human Tissue Act 1985



Minister for Health:

Medical Practitioners Registration Act 1996

Medical Radiation Science Professionals Registration Act 2000

Mental Health Act 1996

except in so far as it relates to the appointment, functions and operation of the Mental Health Tribunal and the appointment of the registrar and other officers of that Tribunal, and the appointment, functions and operation (including the provision of staff, assistance, resources and facilities) of the Forensic Tribunal (see the Minister for Justice)

Nursing Act 1995

Optometrists Registration Act 1994

Perinatal Registry Act 1994

Pharmacists Registration Act 2001

Physiotherapists Registration Act 1999

Podiatrists Registration Act 1995

Poisons Act 1971

except in so far as it relates to the Poppy Advisory and Control Board (see the Minister for Justice)

Psychologists Registration Act 2000

Public Health Act 1997

Radiation Protection Act 2005

Royal Derwent Hospital (Sale of Land) Act 1995

Therapeutic Goods Act 2001

Minister for Human Services:

Disability Services Act 1992

Fire Damage Relief Act 1967

in so far as it relates to the erection of dwellings for renting to eligible persons under the Homes Act 1935 (otherwise see the Minister for Economic Development)

Guide Dogs and Hearing Dogs Act 1967

Homes Act 1935

except in so far as it relates to the lending of funds for home ownership (see the Treasurer)

Pensioners (Heating Allowances) Act 1971

Substandard Housing Control Act 1973



Bills Tabled in 2009-2010

During 2009-2010 the following Bills were tabled in Parliament:

Poisons Amendment Bill (No. 2) 2009

Public Health Amendment (Cervical Screening) Bill 2009

Health Professional Registration (Miscellaneous Amendments) Bill 2009

Health Practitioner Regulation National Law (Tasmania) Bill 2009 (lapsed)

Health Practitioner Regulation National Law (Tasmania) Bill 2010

Health Practitioner Regulation National Law (Tasmania) (Consequential Amendments) Bill 2010

Optometry Offences Bill 2010

Health Practitioners Tribunal Bill 2010

Changes to Legislation in 2009-2010

The *Poisons Amendment Act (No. 2) 2009* commenced by Royal Assent on 12 November 2009. This Act amends the *Poisons Act 1971* by inserting an enabling section into the principal Act to permit carers to administer medication to persons under their care or responsibility who would otherwise be unable to administer the medication.

The *Public Health Amendment (Cervical Screening) Act 2009* received Royal Assent on 7 December 2009 and commenced by proclamation on 1 January 2010. The Act amended the *Public Health Act 1971*. In particular, it refines the provisions of Part 7 of the Act relating to a register maintained by the Director of Public Health to assist in the screening, care and prevention of cervical cancer.

The *Fluoridation Amendment Bill 2009* received Royal Assent on 4 September 2009. The amendments relate to the Water and Sewage reform package.

The *Health Professionals Registration (Miscellaneous Amendments) Act 2009* commenced by Royal Assent on 7 December 2009. The Act amends each of the ten health professional registration Acts in Tasmania, to provide a board member with an opportunity to serve one additional term on a registration board in anticipation of the transition to the new National Registration and Accreditation Scheme for Health Professions (the national scheme) that is scheduled to commence on 1 July 2010. This was to ensure continuity of skill and experience during the transition to the national scheme.

The *Health Practitioner Regulation National Law (Tasmania) Act 2010* and the *Health Practitioner Regulation National Law (Tasmania) (Consequential Amendments) Act 2010* received Royal Assent on 25 June 2010 and commenced on 1 July 2010. The Acts were part of a package of laws to adopt and implement the National Registration and Accreditation Scheme for Health Professions in Tasmania. Under the National Scheme, registration and accreditation functions that were previously carried out by State authorities will be carried out by new national boards for each profession. The Acts abolished the laws establishing Tasmanian registration authorities and transfers their powers to a new national agency.

The *Optometry Offences Act 2010* received Royal Assent on 25 June 2010 and commenced on 1 July 2010. The Act is consequential upon the repeal of the *Optometrists Registration Act 1994* by the *Health Practitioner Regulation National Law (Tasmania) Act 2010*. It restates previous offence provisions in relation to the dispensing and supply of optical appliances.

The *Health Practitioners Tribunal Bill 2010* was tabled in Parliament in June 2010. The Bill proposes the creation of a Health Practitioners Tribunal to deal with disciplinary matters and appeals arising under the *Health Practitioner Regulation National Law (Tasmania)*.



Subordinate Legislation made in 2009-2010

The following regulations and orders were made during the year:

Alcohol and Drug Dependency Regulations 2009 (S.R. 2009, No. 189)

Fluoridation (Interim) Amendment Regulations 2009 (S.R. 2009, No. 133)

Food Amendment Regulations 2009 (S.R. 2009, No. 134)

Health (Fees) Amendment Regulations (No. 2) 2009 (S.R. 2009, No. 83)

Health (Fees) Amendment Regulations (No. 3) 2009 (S.R. 2009, No. 178)

Mental Health Regulations 2009 (S.R. 2009, No. 118)

Pharmacists Registration (Fees) Amendment Regulations 2009 (S.R. 2009, No. 114)

Poisons Amendment Regulations 2009 (S.R. 2009, No. 107)

Poisons Amendment Regulations (No. 2) 2009 (S.R. 2009, No. 162)

Poisons Amendment Regulations (No. 3) 2009 (S.R. 2009, No. 183)

Poisons (Drugs of Dependence) Order 2009 (S.R. 2009, No. 85)

Poisons (Notifiable Restricted Substances) Order 2009 (S.R. 2009, No. 86)

Poisons (Prescribed Periods) Order 2009 (S.R. 2009, No. 87)

Poisons (Specified Substances) Order 2009 (S.R. 2009, No. 88)

Poisons List Amendment Order (No. 2) 2009 (S.R. 2009, No. 100)

Poisons List Amendment Order (No. 3) 2009 (S.R. 2009, No. 105)

Poisons List Amendment Order (No. 4) 2009 (S.R. 2009, No. 201)

Public Health (Tobacco Seller's Licence) Regulations 2009 (S.R. 2009, No. 138)

Radiation Protection Amendment Regulations (No. 2) 2009 (S.R. 2009, No. 186)

Youth Justice Regulations 2009 (S.R. 2009, No. 116)

Poisons (Exempted Public Institutions) Order 2010 (S.R. 2010, No. 41)

Poisons List Amendment Order 2010 (S.R. 2010, No. 28)

Health (Fees) Amendment Regulations 2010 (S.R. 2010, No. 47)



Other Annual Reports

The Agency collates annual reports for various statutory bodies and coordinates their publication on the Agency's website.

Annual reports for the following bodies can be found on the Agency's website at www.dhhs.tas.gov.au:

- Chiropractors and Osteopaths Registration Board
- Council of Obstetrics and Paediatric Mortality and Morbidity
- Dental Board of Tasmania
- Dental Prosthetists Registration Board
- Medical Radiation Science Professionals Registration Board of Tasmania
- Optometrists Registration Board
- Pharmacy Registration Board of Tasmania
- Physiotherapists Registration Board of Tasmania
- Podiatrists Registration Board of Tasmania
- Psychologists Registration Board of Tasmania

The Commissioner for Children is an independent statutory office responsible to the Parliament of Tasmania. The Commissioner's functions include promoting the rights and wellbeing of children along with examining the policies, practices and services provided for children and any laws affecting their health, welfare, care, protection and development.

The Commissioner for Children produces an Annual Report to Parliament, which can be accessed at the Commissioner's website at www.childcomm.tas.gov.au or by emailing childcomm@childcomm.tas.gov.au.

