

# Building a Joined Up Human Services Support System

## Service Improvement Initiative

Since June 2015, the Tasmanian Government has been implementing a four year project to see how services can work together to better meet the needs of the community and put people first. This is called the Joined Up Human Services Project, or Joined Up for short.

Joined Up is being delivered by the Department of Health and Human Services.

As part of the project we are trialling five initiatives to see how we can build a user-friendly, sustainable and supportive person-centred system. One of those is the Person Based Initiative.

The Person Based Initiative is testing a Lead Support Coordination Service (LSCS), which will provide coordinators to support a minimum of five families with multiple and complex needs, and where children are at potential risk of harm or neglect.

We will look at how the LSCS can better support families where children are at risk, so that families are able to remain together. The aim is to provide a client-centred lead coordinator for these families earlier, to assist families to access the services and support they need and to avoid the need for statutory intervention.

The LSCS will include young people between the ages of 15 and 17 years who are homeless and at further risk of harm. The aim is to provide a client-centred lead coordinator for these young people, to assist in preventing exposure to unsafe living conditions or behaviours that will have lifelong impacts to these young people.

The Joined Up project team has been working with providers and a sector reference group to develop a model for a Lead Support Coordination Service (LSCS).

Project updates and further information on the project, including the Person Based Initiative Fact Sheet, are available through this link: [www.dhhs.tas.gov.au/joinedup](http://www.dhhs.tas.gov.au/joinedup)